

Corporate Performance Report Q3 2024/25
Corporate KPIs Dashboard

RAG Rating against target	Description
Red	current performance is off target by more than 10%
Amber	current performance is off target by 10% or less
Green	current performance is on target by up to 5% over target
Blue	current performance is on target by more than 5%

Scorecard Perspective	Strategic Objective	Indicator of progress	Metrics	Ownership	Reporting Period	Date of Latest Available Data	Previous Period Performance	Current Period Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
State of the Region (Shared Ownership)	Achieving Good Growth	Economic Performance and Job Market	Metric 1: Gross Value Added	All	Annual	Dec-22	28,892	31,033	↑	↑	28,038	Blue
			Metric 2: Total jobs	All	Annual	2022	516,000	513,000	↑	↓	Increase	Amber
			Metric 3: Number of jobs per working age person	All	Annual	2022	0.90	0.90	↑	→	Increase	Amber
		Business Environment and Growth	Metric 4: Number of active businesses per 10,000 working age population	All	Annual	2023	678	657	↑	↓	Increase	Amber
			Metric 5: Number of business startups per 10,000 working age population	All	Annual	2023	76.62	67.42	↑	↓	Increase	Red
		Housing and Social Well-being	Metric 6: New Housing Completions per 1000 of population	All	Annual	Mar-24	5.29	5.82	↑	↑	Increase	Blue
			Metric 7: Number of Local Super Output Areas in the 20% most deprived nationally	All	Every 4 years	Jul-19	54	62	↓	↑	Decrease	Red
	Ambitious Skills and Employment Opportunities	Workforce Educational Attainment and Skills	Metric 8: Proportion of the Cambridgeshire and Peterborough working age population with level three, four and above qualifications	All	Annual	Dec-23	66.00%	67.90%	↑	↑	Increase	Green
			Metric 9: 19+ further education and skills achievements per 100,000 population	All	Annual	2023/24	2,481	2,814	↑	↑	Increase	Blue
	Enabling Resilient Communities	Carbon Emissions Reduction	Metric 10: Total annual net CO2 emissions in Cambridgeshire and Peterborough	All	Annual	Dec-22	6,246	6,103	↓	↓	5,110	Red
			Metric 11: Total CO2 from transport	All	Annual	Dec-22	2,107	2,151	↓	↑	Decrease	Amber
		Energy Affordability and Fuel Poverty	Metric 12: Percentage of households in fuel poverty	All	Annual	2022	11.70%	9.44%	↓	↓	Decrease	Blue
	Improving Connectivity	Road Safety	Metric 13: Proportion of land (hectares) that is classed as nature rich	All	Every 2 years	Jul-21	11.50%	10.50%	↑	↓	Increase	Amber
			Metric 14: Killed or seriously injured (KSI) casualties	All	Annual	Dec-23	458	428	↓	↓	353	Red
		Sustainable Transportation	Metric 15: Mode share - sustainable travel	All	Annual	Oct-23	14.23%	15.56%	↑	↑	Increase	Blue
Internal Process (CPCA Ownership)	Achieving Best Value and High Performance	Contract Management Efficiency	Metric 16: Number of contract waivers that are active	CPCA	Monthly	Dec-24	6.67	5.75	↓	↓	Decrease	Blue
		On-Time Project Delivery Rate	Metric 17: Percentage of projects delivered on time	CPCA	Annual	Mar-24	75.00%	50.00%	↑	↓	100.00%	Red
		Inclusive Website Experience	Metric 18: Website Accessibility Score	CPCA	Under review	May-24	65.00%	65.00%	↑	→	Increase	Amber
		Data Security Awareness	Metric 19: Proportion of staff who have completed Data Protection and Information Security courses/refreshers	CPCA	Monthly	Dec-24	98.31%	98.27%	↑	↓	97.00%	Green
		Efficient FOI Request Handling	Metric 20: Number of FOI requests responded and completed within 20 days of review	CPCA	Monthly	Dec-24	83.33%	100.00%	↑	↑	90%	Blue
	Achieving Good Growth	Job Creation and Support	Metric 21: Total number of jobs created and supported by key Combined Authority Economy and Growth funds	CPCA	Annual	Oct-24	14,249	15,872	↑	↑	8,798	Blue
	Ambitious Skills and Employment Opportunities	Advancing Education and Skills	Metric 22: Enrolments onto and achievements supported by adult education services funded by CA investment	CPCA	Annual	2023/24	21,163	21,556	↑	↑	19,765	Blue
			Metric 23: Number of apprenticeships created by CA funded investment	CPCA	Quarterly	Dec-24	804	837	↑	↑	Increase	Green
	Enabling Resilient Communities	Sustainable Housing, Energy and Infrastructure	Metric 24: Cumulative number of homes retrofitted through schemes led by Greater South East Net Zero Hub	CPCA	Monthly	Dec-24	310	418	↑	↑	495	Red
	Improving Connectivity	Digital Connectivity	Metric 25: Proportion of Cambridgeshire and Peterborough region with gigabit broadband availability	CPCA	Tri-annual	Jul-24	82.80%	85.57%	↑	↑	85.00%	Green
Learning and Growth (CPCA Ownership)	Achieving Best Value and High Performance	Stability of workforce	Metric 26: Proportion of staff feeling valued by the Combined Authority	CPCA	Bi-annual	Oct-24	60.20%	71.54%	↑	↑	Increase	Blue
Financial (CPCA Ownership)	Achieving Best Value and High Performance	Financial Planning and Sustainability	Metric 27: Forecast vs budget loss/carried forward (current financial year)	CPCA	Monthly	Dec-24	86.35%	80.38%	↑	↓	100.00%	Red

Commentary

The Gross Value Added (GVA) for Cambridgeshire and Peterborough (C&P) continued its strong growth in 2022, reaching £31,033m—an increase of 7.41% from the previous year. The RAG rating for this metric is Blue as current performance is more than 5% above the target of £28,038m.

In spite of the significant economic shocks affecting Cambridgeshire and Peterborough and the wider UK economy in 2020 and 2021, the GVA figures point to a strongly performing sub-regional economy – one whose performance since 2015 has exceeded the national growth rate and where the immediate impacts of Covid appear to have been less severe than in other parts of the country. The period covers a series of significant economic shocks to both the UK and Global economy: the Covid-19 pandemic – including the associated restrictions on economic activity, the impact on business and consumer behaviour and national government’s response; the UK exiting from the EU; the war in Ukraine and the associated impacts on the cost of energy and some commodities; and recent higher levels of inflation and interest rates in the UK.

Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target (£million)	RAG Rating against target
Dec-22	£28,892	£31,033	7.41%	↑	↑	£28,038	Blue

Metric Description

Gross Value Added is an indicator of the Cambridgeshire and Peterborough Combined Authority (CPCA)'s 'Achieving Good Growth' strategic objective. The provided time series data portrays the progression of Gross Value Added (GVA) in Cambridgeshire & Peterborough (C&P) from 2015 to 2021. GVA quantifies the total value of goods and services produced within the region's economy.

As part of its devolution deal in 2017, the CPCA took on the target of almost doubling GVA to £40 billion by 2040 over 25 years. It represents the economic contribution of industries within that area and indicates the overall economic health and productivity. Tracking this indicator allows the CPCA to identify, inform, and compare the economic trends of the region. The GVA data for Cambridgeshire and Peterborough (C&P) can be sourced from the Office for National Statistics (ONS) GVA balanced tables. ONS compiles GVA figures based on various data sources, including business surveys, tax records, and national accounts.

While GVA is a valuable metric, it has certain limitations that should be taken into account when interpreting the data:

Target clarity: The devolution deal commits the Combined Authority to delivering a GVA increase from £22bn (the recorded GVA for 2015 at time of Devolution Deal writing) to over £40bn over 25 years. However, the widespread use of the phrase 'doubling GVA' has given rise to a series of alternative targets that deviate from the precise devolution deal commitment.

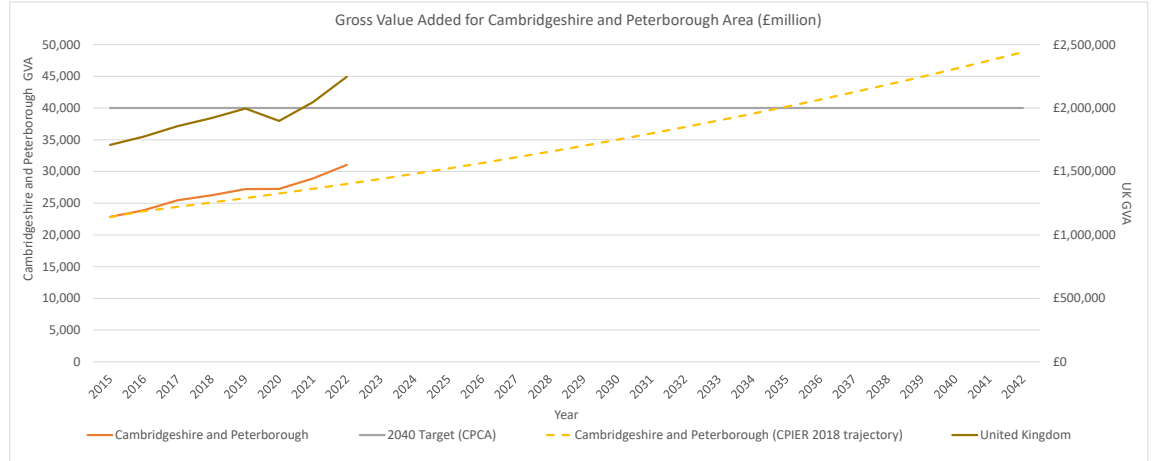
Revisions: Each new publication of GVA revises the record of previous years GVA figures. Most revisions reflect either the adoption of new statistical techniques or the incorporation of new information.

Limited Scope: GVA measures the economic output but does not provide a full picture of economic well-being or social factors such as inequality or quality of life.

Sector Variation: As GVA averages economic performance across all industries and sectors it does not capture the disproportionate impact of more dominant sectors on overall GVA trends.

It is useful to combine GVA data with other indicators and contextual information to gain a comprehensive understanding of the combined authority's economic performance and make well-informed decisions.

The target for this metric was developed from the Cambridgeshire and Peterborough Independent Economic Review in 2018 following the trajectory calculated in the review.



Dataset Link(s)

<https://www.ons.gov.uk/economy/grossdomesticproductgdp/datasets/regionalgrossvalueaddedbalancedbyindustrylocalauthoritiesbytt11region>

Actions

The Combined Authority has a portfolio of programmes and projects that are designed to increase GVA. The Combined Authority is achieving good growth through a series of holistic tailored interventions. These cover the economic growth inputs of skills, infrastructure and business support. Examples of the support we offer include but are not limited to:

- funding projects that tackle further education cold spots such as ARU Peterborough Phase 3, and delivering learning aims with the provision of education and training courses for adults aged 19 and over.
- tackling access barriers to employment and education opportunities, by improving connectivity across the Combined Authority region in reforms to our bus network and delivering rail and station improvements such as Soham Station.
- supporting good jobs and higher wages with our strategies, plans and programmes for high growth sectors such as Agri-tech, Digital, Life Sciences and Advanced Manufacturing, and accelerating business growth with projects and programmes such as the enhanced Growth Hub support, Market Town Masterplans, UK Shared prosperity Fund, Rural England Prosperity Fund.

As part of the 2025-26 Corporate Strategy, the Combined Authority plans to support continued GVA growth by:

- Working with Government and local authority partners to develop a Local Growth Plan that aligns our region’s key priority sectors with the National Industrial Strategy
- Campaigning for and accelerating delivery of important infrastructure that will support sustainable housing and inclusive growth, including tackling pressing water-related and energy related challenges.
- Developing a Local Visitor Economy Partnership (LVEP) for our region, to provide strong leadership for visitor economy growth.
- Providing support to businesses and farmers to enable them to access innovation and R&D grants through a new Agri-Tech/Food Launchpad in partnership with Innovate UK.
- Building on the successful delivery of ARU Peterborough’s Living Lab to develop the business case for investment in research and development.
- Creating a capital pipeline of investable projects to enable growth, and targeting institutional funds and markets, utilising UK Real Estate Investment and Infrastructure Forum (UKREIIF 2025) as a launch platform.

Commentary

In the latest period (2022), the total number of jobs in C&P declined slightly to 513,000. This data suggests that the region's economy has been relatively resilient, experiencing overall job growth since 2016 despite potential challenges. The COVID-19 pandemic's impact is likely to have contributed to the dip in job numbers in 2021. The COVID-19 pandemic sharply reduced job numbers nationwide in 2020, while Cambridgeshire and Peterborough saw growth. By 2022, the job market was stabilising but had not yet returned to pre-pandemic levels.

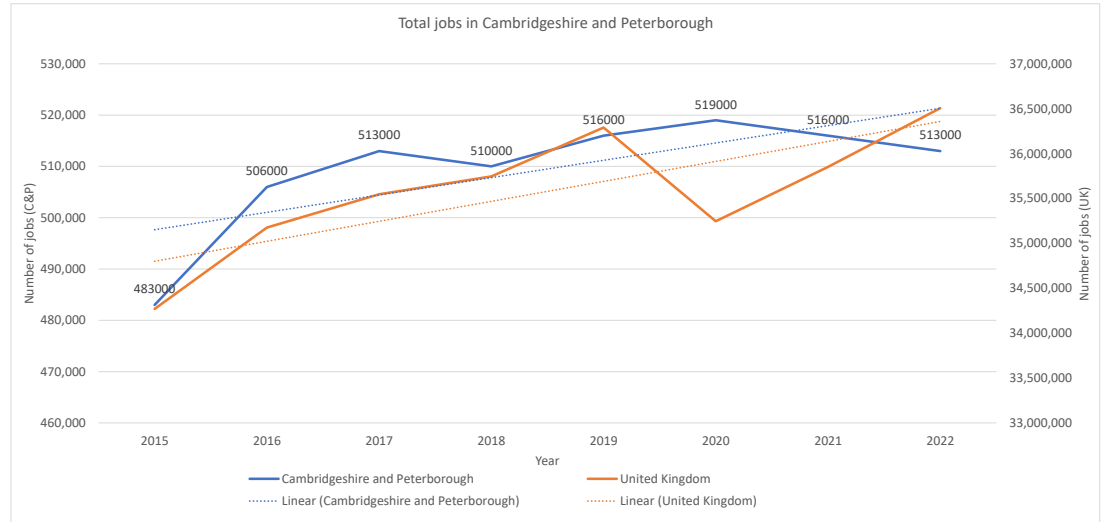
This metric is RAG rated Amber due to a decline of less than 10% compared to the previous reporting period, falling short of the target of job growth.

Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
2022	516,000	513,000	-0.58%	↑	↓	Increase	Amber

Metric Description

This metric measures the total number of jobs within Cambridgeshire and Peterborough. The total number of job is the sum of employees (Business Register and Employment Survey), self-employment jobs (Annual Population Survey), government-supported trainees (DfES and DWP) and HM Forces (MoD).

There are some limitations in monitoring this metric. The metric considers only the total number of jobs and does not provide detailed insights into the nature of these jobs, such as their sectors, quality or wage levels. Job numbers can fluctuate due to seasonal variations, economic cycles and external factors. Therefore, the metric should be interpreted in the context of broader economic trends.



Dataset Link(s)

<https://www.nomisweb.co.uk/datasets/jd>

Actions

The CA has invested in a number of projects and programmes supporting job growth since 2021. These are detailed in Metric 21. Ongoing programmes include Enterprise Zones, UK Shared Prosperity Fund, Rural England Prosperity Fund and Market Towns. Job growth is also among expected outputs/outcomes from capital investments in the following programmes: Local Growth Fund, Getting Building Fund, Recycled Local Growth Fund, Community Renewal Fund.

Additional actions in the Corporate Strategy to support the growth of high quality jobs in 2025-26 include:

- Working with Government and local authority partners to develop a Local Growth Plan that aligns our region's key priority sectors with the National Industrial Strategy
- Delivering projects and programmes funded by new UK Shared Prosperity and Rural England Prosperity funding.
- Preparing to take on newly devolved powers and functions, potentially including spatial development powers, control of employment support funding, oversight of the rail network, responsibility for warm homes, and devolved funding for culture, heritage and sport.
- Creating a capital pipeline of investable projects to enable growth, and targeting institutional funds and markets, utilizing UK Real Estate Investment and Infrastructure Forum (UKREIIF 2025) as a launch platform.

Commentary

The latest figure (2022) remained at 0.90 jobs per working age person in C&P, with no change from 2021 to 2022, while results for England and the two comparison Combined Authority regions showed increases over this period. This metric is RAG rated Amber because there has been no change in performance since the previous year, compared to the target of an increase each year.

Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
2022	0.90	0.90	0.00%	↑	→	Increase	Amber

Metric Description

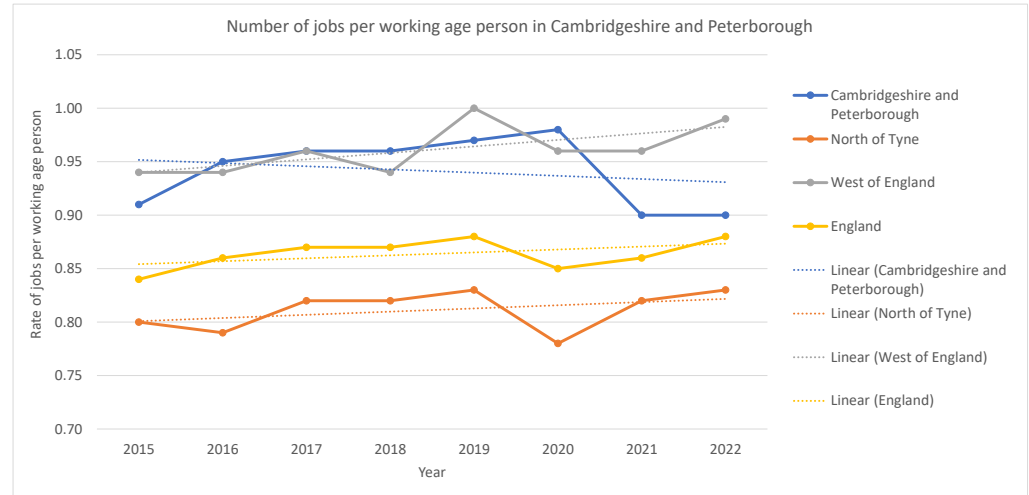
This metric measures the average number of jobs available in Cambridgeshire and Peterborough per working age resident (aged 16-64).

Number of jobs is the sum of employees (Business Register and Employment Survey), self-employment jobs (Annual Population Survey), government-supported trainees (DfES and DWP) and HM Forces (MoD).

Using working age population as the denominator, the performance of the CA area can be compared with the performance of England.

This metric provides insights into the employment opportunities and economic activity within C&P. Monitoring the number of jobs per working age person is crucial for understanding labour market dynamics, employment trends and economic development.

A limitation is that fluctuations in the metric may be influenced by changes in economic conditions, industry composition, and government policies.



Dataset link(s)

<https://www.nomisweb.co.uk/reports/lmp/comb/1853882376/report.aspx#tabjobs> (ONS job density)
Metric definition <https://www.nomisweb.co.uk/datasets/id>

Actions

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- Working with Government and local authority partners to develop a Local Growth Plan that aligns our region’s key priority sectors with the National Industrial Strategy
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- Preparing to take on newly devolved powers and functions, potentially including spatial development powers, control of employment support funding, oversight of the rail network, responsibility for warm homes, and devolved funding for culture, heritage and sport.
- Creating a capital pipeline of investable projects to enable growth, and targeting institutional funds and markets, utilizing UK Real Estate Investment and Infrastructure Forum (UKREIF 2025) as a launch platform.

Commentary

In the latest period (2023), the number of active businesses per 10,000 working age people across C&P has declined to 657. This is a reduction of 3.1% compared to 2022, slightly higher than the average 2.8% reduction reported for the UK over the same period. This metric has a target to increase each year and is RAG rated Amber because there has been a reduction of less than 10% from 2022 to 2023.

A news release issued by the Department for Business and Trade and the Department for Work and Pensions in December 2024 stated that businesses "have faced unprecedented challenges" over the past few years, including soaring inflation, interest rates and high energy bills.

The number of active businesses per 10,000 working age people in 2023 was less than 1% higher than in 2016 for both C&P and the UK overall. C&P has seen higher growth in the number of active businesses between 2016 and 2023 (+6.1%, compared to +3.7% across the UK). However, this has been offset by higher than average population growth (+5.2% compared to 3.2% across the UK). Fenland and Peterborough are the only areas within the C&P region to have higher numbers of active businesses per 10,000 working age people at 2023 than in 2016 (Peterborough +18%, Fenland +11%).

Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
2023	678	657	-3.10%	↑	↓	Increase	Amber

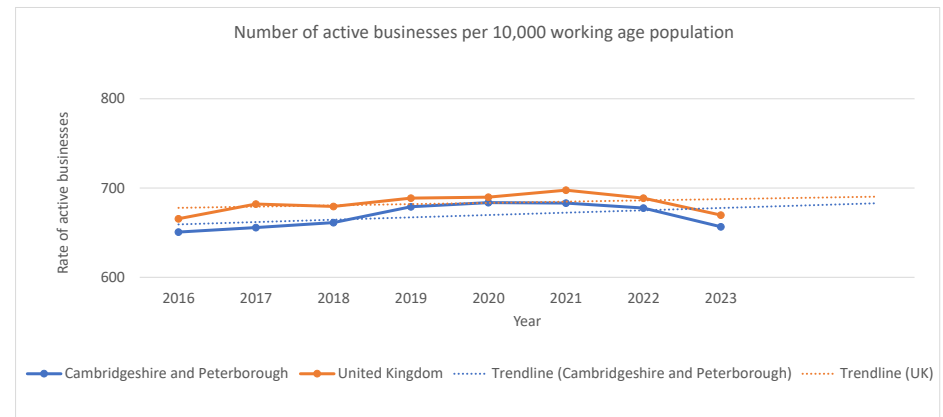
Metric Description

The metric provides insight into the dynamics of business activity within Cambridgeshire and Peterborough. It focuses on tracking active businesses over a specific period.

The data for this metric is collected from the Inter Departmental Business Register (IDBR), maintained by the Office for National Statistics (ONS). The IDBR stores comprehensive records of all businesses registered in the UK and tracks their activities.

Using working age (16-64) population as the denominator, the performance of the CA area can be compared with the performance of United Kingdom.

Measuring this metric comes with limitations. Active business data may not capture unregistered businesses, potentially underrepresenting the full scope of entrepreneurial activities in the region.



Dataset Link(s)

- <https://www.ons.gov.uk/businessindustryandtrade/business/activitysizeandlocation/datasets/businessdemographyreferencetable>
- <https://www.ons.gov.uk/peoplepopulationandcommunity/populationandmigration/populationestimates/datasets/estimatesofthepopulationforenglandandwales>

Actions

Since April 2024, the plans for an expanded Growth Hub business support offer have been approved and are being rolled out. This includes additional support to all businesses, including start-ups, growing businesses, social sector and inward investment. This led to nearly 2,200 businesses engaged through the Growth Hub diagnostic, of which 420 went on to deeper Growth Coaching support to grow their business and 968 received funding support to help with business improvements.

From April 2025, we will be launching a CPCA-wide business start-up support programme which will include workshops and mentoring for pre-start entrepreneurs and start-up businesses. We will also provide support to businesses to enable them to access innovation and R&D grants through a new Agri-tech/Food Launchpad in partnership with Innovate UK. Additional funding support will also be provided to support businesses to transition to a low carbon economy and develop clean technology.

Commentary

In the latest reporting period (2023), the number of business startups per 10,000 working age population in C&P has decreased by 12% to 67.42. There was also a reduction in the UK result (down 7%). Within the C&P region, South Cambridgeshire was the only area with an increase compared to 2022 (+9%). The latest result for Cambridgeshire and Peterborough remains below the UK average and the gap to the national average has increased over the latest year (from 3.4% to 8.6%). However, this gap to the national average has reduced compared to a difference of around 14% in 2016 and 2017. The Department for Business and Trade and the Department for Work and Pensions have described businesses as facing "unprecedented challenges" over the past few years, including soaring inflation, interest rates and high energy bills, and these are likely to have had a dampening effect on business creation for the UK. With a target to improve the result for this metric each period, the RAG rating has changed from Amber to Red because current performance has fallen by more than 10% compared to the previous period.

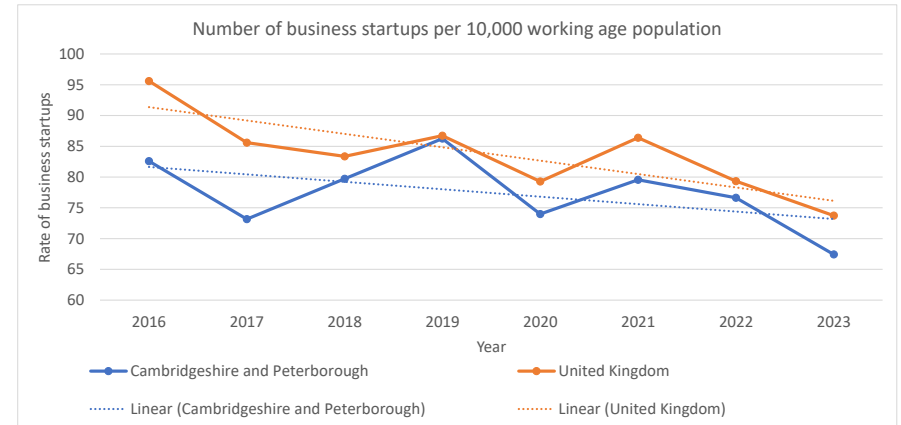
Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
2023	76.62	67.42	-12.01%	↑	↓	Increase	Red

Metric Description

The metric measures the count of newly established businesses within Cambridgeshire and Peterborough.

The data for this metric is collected from the Inter Departmental Business Register (IDBR), maintained by the Office for National Statistics (ONS). The IDBR stores comprehensive records of all businesses registered in the UK and tracks their activities.

There are limitations to this metric as it only captures the number of business startups and does not provide information about their size and industry sector. Also, it may not include unregistered startups, potentially underrepresenting the full extent of entrepreneurial activity in the region.



Dataset Link(s)

- <https://www.ons.gov.uk/businessindustryandtrade/business/activitysizeandlocation/datasets/businessdemographyreferencetable>
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Commentary

In the 2023/24 reporting period, there were 5.82 housing completions per 1,000 in C&P. The target to increase housing completions compared to the previous year was achieved and this metric has been RAG rated Blue because performance exceeds the 2022/23 result by more than 5%. Over the previous twenty years, England's housing stock has increased by 18%, while Cambridgeshire and Peterborough's stock increased by 28% (source: dwelling stock estimates from ONS live tables). Our housing delivery rate has been one of the highest in the country and the underlying rate of population growth is an important factor for this metric.

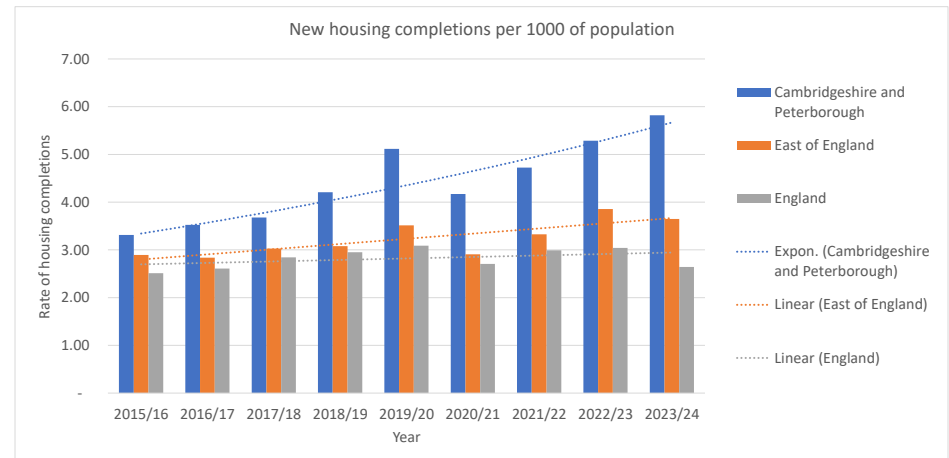
Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
Mar-24	5.29	5.82	10.08%	↑	↑	Increase	Blue

Metric Description

This metric measures the annual number of new housing completions per 1000 of the population in Cambridgeshire and Peterborough, offering insights into the relationship between housing development and population growth.

The data for this metric is sourced from the Office for National Statistics (ONS) Housebuilding: UK Permanent Dwellings Started and Completed by Local Authority dataset. The dataset provides comprehensive information on the number of new dwellings started and completed by local authority.

There limitations of this metric are it shows C&P's housing development relative to its population but does not necessarily show that this is enough for demand of housing. The metric also does not consider other factors that might influence housing development, such as economic conditions, land availability, and planning regulations.



Dataset Link(s)

<https://cambridgeshireinsight.org.uk/planning/monitoring-housing-business-and-renewable-energy-development/>
<https://www.ons.gov.uk/peoplepopulationandcommunity/housing/datasets/housebuildingukpermanentdwellingstartedandcompletedbylocalauthority>

Actions

Our constituent councils are responsible for setting housing targets and making allocations in their local plans. The Combined Authority is supporting delivery of new housing and identifying solutions to combatting barriers for the supply of new homes plans and viability. As stated in the 2025-26 Corporate Strategy, the CA will have completed over 1,450 new affordable homes by April 2026 through the Affordable Housing and Loans Programme.

Commentary

C&P had 62 of its 487 Lower Super Output Areas (LSOAs) in the 20% most deprived nationally in 2019. The RAG rating for this metric is Red because the number of LSOAs among the 20% most deprived nationally increased by more than 10% compared to the previous results published in 2015. Barriers to Housing and Services is the region's worst scoring Indices of Deprivation domain, generally driven by geographical barriers (road distance to key services) within C&P LSOAs rather than wider housing-related barriers such as household overcrowding or homelessness.

The next Indices of Deprivation update is not due until late 2025. Alternatives which may provide more frequent and current updates, such as the Annual Deprivation Index, are being explored in preparation for a planned future review of the Combined Authority's Corporate KPIs. A potential new metric that provides helpful context to Metric 7 is unemployment claimant count. The latest results for this indicator at December 2024 showed that C&P's claimant count rate of 3.2% of residents aged 16-64 was below the national average of 4.3%. C&P was ranked third lowest of 11 combined authority areas in England. Following the national trend, the C&P rate has reduced in recent months (from 3.4% in June 2024) but is higher than at March 2024 (3.1%). Within the C&P region, Peterborough had the highest claimant count rate at 5.8%, ranking 39th highest of 297 lower tier authority areas.

Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
Jul-19	54	62	14.81%	↓	↑	Decrease	Red

Metric Description

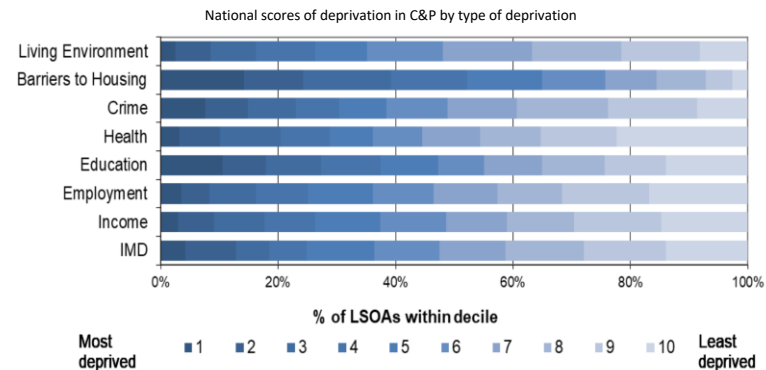
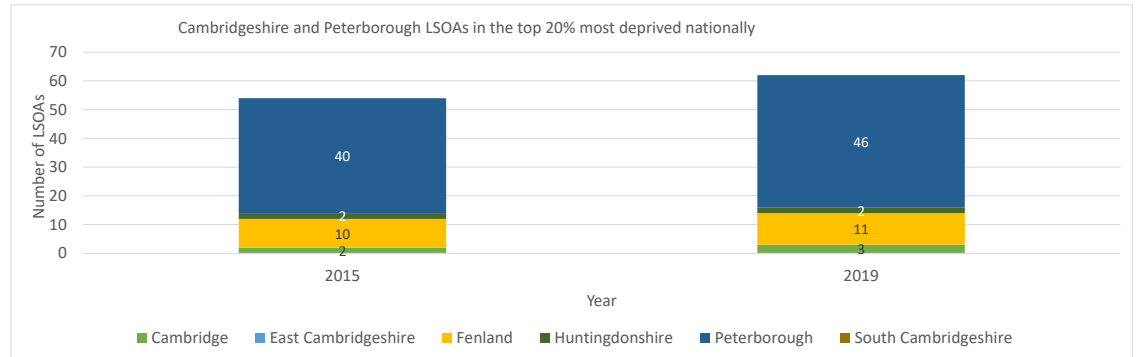
The metric measures the number of LSOAs in the 20% most deprived nationally within Cambridgeshire and Peterborough. It draws data from the English Indices of Deprivation 2019, a dataset provided by the Ministry of Housing, Communities & Local Government. This metric highlights the variations in deprivation across different local authorities within the region. The Index of Multiple Deprivation (IMD) is made up of seven different domains: Living Environment, Barrier to Housing, Crime, Health, Education, Employment and Income. These are added together and weighted accordingly to calculate the overall score of multiple deprivation. Using these, it can be determined which domains are affecting the LSOAs or district the most in terms of levels of deprivation. The second graph shows the Cambridgeshire and Peterborough breakdowns of these domains, showing the percentage of LSOAs in each decile nationally, for each domain.

There have been some changes to the IMD since 2010 such as changes to indicators used. Almost all the indicators in the Indices of Deprivation 2015 were updated in 2019 with little or, at most, minor changes. There have been no changes in the geographies used when compared to the 2015 IMD, which remained based on 2011 LSOAs. The weightings of the indicator groups also remained the same as 2015.

There are some limitations to this metric. A limitation of this metric is that the latest reported data were from 2019. Please note the IMD cannot be used to:

1. Show how deprived a place is: IMD measures relative deprivation, and relative change.
2. Measure absolute change over time: scores are relative to each other and may not represent real change
3. Say how affluent a place is: Indicators identify aspects of deprivation, not affluence.
4. Identify deprived people: IMD measures relative deprivation of an area. Within every area there will be those who are deprived and those who are not.

The provisional release date for the next update to the Indices of Deprivation is currently late 2025.



Dataset Link(s)

https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fassets.publishing.service.gov.uk%2Fgovernment%2Fuploads%2Fsystem%2Fuploads%2Fattachment_data%2Ffile%2F833973%2FFile_2_-_IoD2019_Domains_of_Deprivation.xlsx&wdOrigin=BROWSELINK

Actions

The CA has a range of plans to address deprivation in C&P. As stated in the Corporate Strategy for 2025-26, the CA will be working with partners on an approach to culture to support place making, opportunities to engage in culture and reduce inequality. A key Combined Authority funded project that is tackling deprivation head-on is the University of Peterborough, which is entering Phase 3. Another programme is the Community Renewal Fund, which has targeted deprived communities, including those in Fenland and Peterborough. Interventions include individual skills training, business grants for internships and advice for business start-ups.

Commentary

In the latest period (January-December 2023), the proportion of working age people in C&P with a level 3 and above qualifications has increased to 67.9%. This is a 2.88% increase compared to the previous period, therefore achieving the target to increase the proportion each year. The metric is RAG rated Green because performance has increased by less than 5%. Recent C&P results have been in line with the national average after being slightly higher for the previous four years, with the latest result slightly above the England average for 2023.

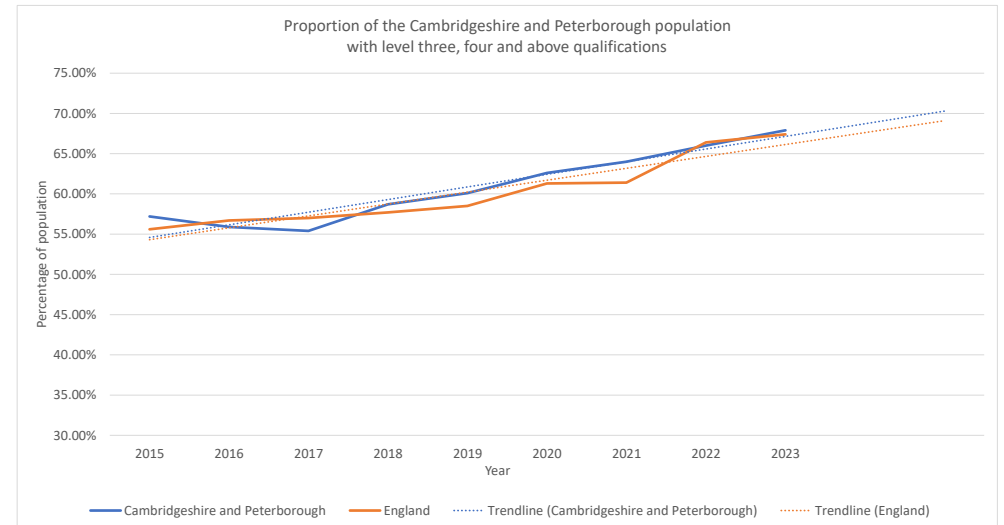
Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
Dec-23	66.00%	67.90%	2.88%	↑	↑	Increase	Green

Metric Description

This metric measures the percentage of working age people aged 16 to 64 within Cambridgeshire and Peterborough (C&P) who possess qualifications at level three, four and above.

The data is obtained from the Office for National Statistics (ONS) dataset of "percentage of people aged 16-64 with Level 3 qualification or above" collected through the annual population survey and data collated is from interviews conducted over a 12 month period ending in December in each period. Data presented from 2015 to 2021 is based on the National Vocational Qualifications (NVQ) framework and data from 2022 onwards reflects the Regulated Qualifications Framework (RQF).

Limitations of this metric are changes in migration patterns or demographic shifts may influence the indicator over time, impacting the comparability of data across different periods. The data might not capture the quality and relevance of the qualifications, and some qualifications might not align with the National Qualifications Framework/Regulated Qualifications Framework.


Dataset Link(s)

<https://www.nomisweb.co.uk/query/construct/summary.asp?mode=construct&version=0&dataset=17>

Actions

The CA is actively marketing Level 3 courses. As outlined in the Employment and Skills Strategy, the CA is committed to doubling Level 3 qualifications that we commission year on year. We continue to develop Level 3 Skills Bootcamps and have commissioned new courses in more sectors for this academic year. We're working with our partner training providers to ensure there is a comprehensive Level 3 offer for all our residents aligned to employer demand. The development of ARU Peterborough ensures that provision is available at Level 4 and above in a HE cold spot where there was limited access to HE previously.

In addition, actions set out in the 2025-26 Corporate Strategy include:

- Growing the skills needed to support good jobs in 'enabling' sectors such as green skills, health, and social care.
- Further developing our All-Age Careers Hub, in support of increased career choices and life-long learning.
- Supporting a thriving ecosystem of learning providers to deliver world-class learning which meets the needs of learners, employers, and communities, including addressing Further Education 'cold spots'.
- Identifying and addressing the skills needs of those from the region's least advantaged communities.
- Working in partnership with the health sector and employers to deliver Connect to Work, a programme supporting economically inactive adults to move into and sustain employment.

Commentary

In the latest period (August 2023 - July 2024), C&P saw an increase of 13.42% in achievements to 2,814 in 2023/24. Despite this improvement, it remains the second-lowest-performing region, ahead of only the West of England, which declined to 2,281. South Yorkshire experienced steady growth, increasing by 9.2% from 3,522 to 3,847. Tees Valley, which had the strongest recovery in 2022/23, saw a decline of 7.5%, falling to 5,863. Compared to the target to increase each period, this metric stayed at a Blue RAG rating because current performance is on target by more than 5%.

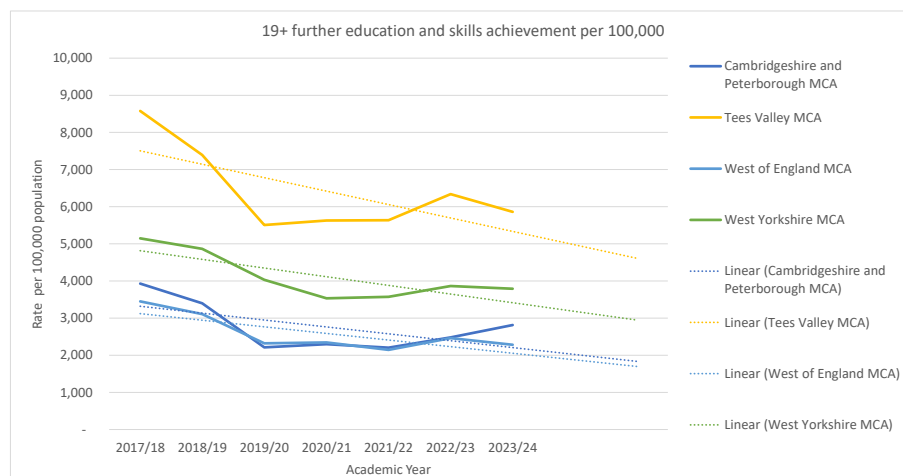
Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
2023/24	2,481	2,814	13.42%	↑	↑	Increase	Blue

Metric Description

The metric measures the number of successful achievements in further education and skills training attained by individuals aged 19 and above, per 100,000 population within Cambridgeshire and Peterborough. This metric can be effective in evaluating the attainment of further education and skills qualifications among adult learners.

The data for this metric are collected from the Individualised Learner Record (ILR) by the Department for Education (DfE). The ILR contains detailed information about learners, their qualifications, and the courses they undertake.

There are limitations to this metric. It focuses on the number of qualifications achieved and may not capture the quality or relevance of the qualifications obtained. Due to the aggregated measure, it does not account for variations in the types of skills and courses completed, which could range from basic skills to advanced professional certifications. The data may not capture all adult learners, particularly those engaged in informal or non-accredited learning.


Dataset Link(s)

<https://explore-education-statistics.service.gov.uk/find-statistics/further-education-and-skills>

Actions

The CA launched a new skills brokerage in January 2024, which is a one-stop-shop for learners looking for courses. It incorporates a new all-age careers service making advice accessible to all our residents.

We continue to work with all our partners to ensure provision is accessible to all. Our commissioning is targeted to communities in most need to tackle skills gaps and education deprivation.

We work closely with the Chamber of Commerce in the development of the local Skills Improvement Plan.

We continue to establish ourselves as a system leader within the skills landscape, working with the Department for Work and Pensions and other partners, to ensure best value and avoidance of duplication.

In addition, actions set out in the 2025-26 Corporate Strategy include:

- Growing the skills needed to support good jobs in 'enabling' sectors such as green skills, health, and social care.
- Further developing our All-Age Careers Hub, in support of increased career choices and life-long learning.
- Supporting a thriving ecosystem of learning providers to deliver world-class learning which meets the needs of learners, employers, and communities, including addressing Further Education 'cold spots'.
- Identifying and addressing the skills needs of those from the region's least advantaged communities.
- Working in partnership with the health sector and employers to deliver Connect to Work, a programme supporting economically inactive adults to move into and sustain employment.

Commentary

In the latest reporting period (2022), net CO2 emissions in C&P decreased to 6,103 ktCO2. Despite this recent reduction, and the long-term downward trend, CO2 emissions remain more than 10% higher than our target trajectory so this metric is RAG rated Red. Performance against this metric is largely driven by national and macro factors, with the large dip in CO2 emissions in 2020 and subsequent increase in 2021 reflecting the effects of the Covid-19 pandemic to lifestyle and the economy. More people are driving privately again and businesses are using more energy. However, the most recent emissions are lower than pre-pandemic levels.

The Combined Authority area saw both increases and decreases in the emissions from each sector between 2021 and 2022 as detailed below:

- Industry emissions dropped from 592.9 ktCO2 in 2021 to 561.1 ktCO2 in 2022
- Commercial sector emissions increased from 498.8 ktCO2 in 2021 to 502 ktCO2 in 2022
- Public sector emissions decreased from 195.2 ktCO2 in 2021 to 188.8 ktCO2 in 2022
- Domestic emissions decreased from 1187.1 ktCO2 in 2021 to 1,053.7 ktCO2 in 2022
- Transport sector emissions increased from 2107.4 ktCO2 in 2021 to 2,151.2 ktCO2 in 2022
- Land use, land use change and forestry (LULUCF) emissions decreased slightly from 1439.3 ktCO2 in 2021 to 1,439.0 ktCO2 in 2022
- Agriculture sector emissions decreased from 221.87 ktCO2 in 2021 to 203.31 ktCO2 in 2022
- Waste sector emissions decreased from 3.43 ktCO2 in 2021 to 3.22 ktCO2 in 2022.

Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
Dec-22	6,246	6,103	-2.3%	↓	↓	5,110	Red

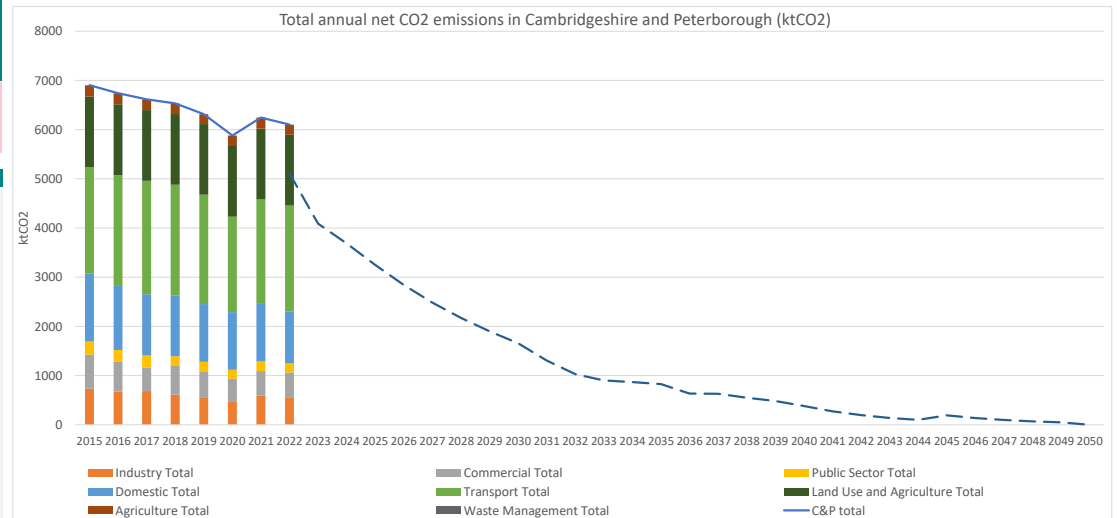
Metric Description

Analysing the total carbon dioxide emissions data is critical to assess the sustainability and the impacts of all activities in Cambridgeshire and Peterborough. These emissions are a result of various human activities, including energy production, transportation, industrial processes, land and residential activities. It helps to determine the extent to which the region is contributing to climate change and can be used to track progress in reducing emissions over time.

The data for this metric are sourced from the Department for Energy Security and Net Zero (DESNZ). DESNZ collects and compiles data from various sources, including emissions data reported by industries, energy providers and transportation sectors. The time period refers to calendar years i.e. January to December. Note that in these statistics the entire time series going back to 2015 is revised each year to take account of methodological improvements, so the estimates presented here supersede previous ones.

There are two targets to achieve net zero. The CPCA is committed to achieving net zero emissions of its own operations by 2030. The Cambridgeshire and Peterborough Climate Partnership has set a goal of reaching net zero for the Cambridgeshire and Peterborough region as a whole by 2050. A target trajectory has been produced to outline the reductions required to reach this goal.

A limitation of this metric is that it measures net CO2 emissions not all greenhouse gases. Cambridgeshire and Peterborough's net zero by 2050 target is based on all greenhouse gases, expressed in terms of converting their impact into a "CO2 equivalent". A review to change this metric to report greenhouse gases will be undertaken in Q2 2025/26 to align with the new Mayoral term.



Dataset Link(s)

<https://www.gov.uk/government/collections/uk-local-authority-and-regional-greenhouse-gas-emissions-national-statistics>

Actions

The Combined Authority has a major convening role, including being the accountable body for the Greater South East Net Zero Hub and lead organisation for the Cambridgeshire and Peterborough Climate Partnership, with an associated Climate Action Plan 2022-25. The Climate Action Plan has been refreshed the last two years to reflect on progress and make necessary changes to ensure it is reflective of the work and outcomes across the area. This is driving collaborative efforts to reduce emissions, such as supporting farmers to change land use and driving the roll out of electric vehicle charging points. The Combined Authority has directly invested in a number of climate projects including a Fund for Nature, investment in the Local Area Energy Plan development for Cambridgeshire, £10M business growth and social investment fund, the Waterbeach Solar PV and a capacity support for the Future Fens Integrated Adaptation project. The Combined Authority's main lever of direct impact is through its transport responsibilities. As Strategic Transport Authority, the Combined Authority has brought forward a refreshed Local Transport and Connectivity Plan (LTCP) with an emphasis on active travel, reduction in fossil fuel use and supporting the public transport network, including a bus reform programme and a target to reduce in car mileage from 2019 to 2030 by 15%. The LTCP was approved in November 2023 and to align with this there are 16 workstreams and strategies that will be developed. Another area of focus is retrofit, supporting the Cambridgeshire Action on Energy Partnership will be deploying over £11m of funding for retrofitting domestic properties and the Combined Authority is commissioning retrofit skills training opportunities.

In addition, the 2025-26 Corporate Strategy includes the following planned activities:

- Support Fenland Soil, bringing together local farmers and academics to address the sustainable farming and climate impacts of peat soil.
- The Climate Action Plan will be reviewed and a new plan for 2025-30 will be adopted by December 2025 for collaboration across the public, private and third sector to champion the recommendations in the Independent Commission Report and demonstrate local leadership and system-wide action on tackling the causes and effects of climate change.
- Develop a Local Area Energy Plan for Cambridgeshire to support power and water sufficiency and improve the resilience of our infrastructure.

Commentary

The latest reported data (2022) shows an increase in CO2 emissions from transport to 2,151ktCO2, with the UK total also showing an increase from 2021. This metric is RAG rated Amber because performance is less than 10% higher than the previous year, although the latest result is lower than pre-pandemic levels. Per capita CO2 emissions in C&P and the UK have followed a similar pattern since 2015.

A closer examination of the data also reveals sector-specific contributions to CO2 emissions. Road transport, encompassing A roads, motorways, and minor roads, constitutes a major portion of emissions. Within this sector, A roads have consistently contributed the most CO2 emissions. Diesel railways and 'Other' transport segments also contribute to the overall emissions profile.

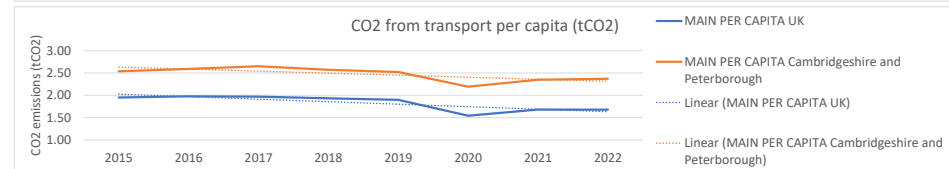
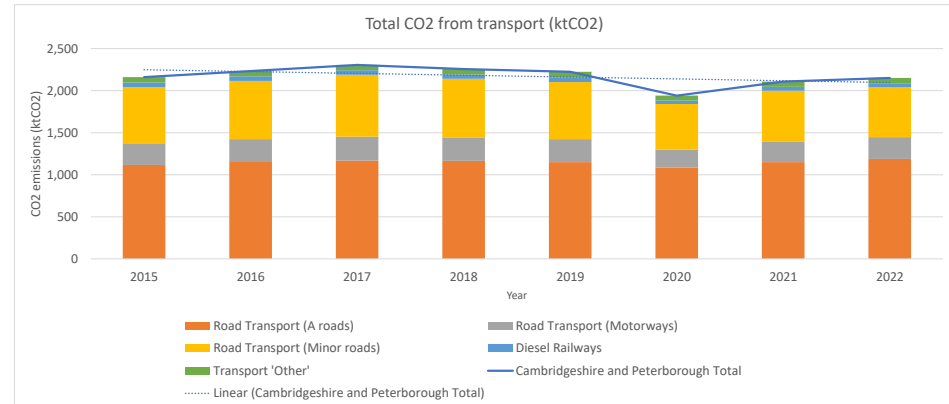
Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
Dec-22	2,107	2,151	2.08%	↓	↑	Decrease	Amber

Metric Description

Total CO2 from transport for Cambridgeshire and Peterborough monitors the environmental impacts of transport in the region. Transportation is a significant contributor to greenhouse gas emissions, particularly CO2. By reporting on the Total CO2 from Transport, the CA can assess and communicate the environmental impact of transportation activities. This information is crucial for understanding the scale of emissions and taking appropriate measures to mitigate and reduce them. From this, CO2 emissions from transport in C&P can be compared with national averages.

The data for this indicator are from the Department for Energy Security and Net Zero (DESNZ). The transport CO2 is categorised into road transport (A roads, motorways, minor roads), diesel railways and other transport.

A limitation of the data is that there is a lag in the reporting of data as the latest data is from 2022.



Dataset Link(s)

<https://www.gov.uk/government/collections/uk-local-authority-and-regional-greenhouse-gas-emissions-national-statistics>

Actions

A key component of the Local Transport and Connectivity Plan is addressing the emissions from transport in line with the Independent Commission on Climate's recommendations. Close partnership working is required to ensure that national, sub-regional and local partners are addressing the emissions from transport in a timely and effective manner, mindful of the significant development delivered and in the pipeline for the region.

- Measures to address transport-related emissions further could include promoting public transportation, encouraging the use of electric or low-emission vehicles, enhancing cycling infrastructure, and supporting telecommuting and other sustainable mobility options. The Combined Authority's Corporate Strategy for 2025-26 sets out plans to:
- Work towards a joined-up, net zero carbon transport system, which is high quality, reliable, convenient, affordable, safe, and accessible to everyone.
 - Maintain and improve the current bus network and develop plans to improve it in the future.
 - Support active travel infrastructure to achieve health and environmental benefits.
 - Influence and work with partners on major national schemes such as East-West Rail, and develop cases for investment, such as a new rail station in Alconbury.
 - Develop and implement strategies for alternative fuel and local electric vehicles.
 - Develop autonomous transport solutions to improve efficiency, safety, and sustainability
 - Support rail and station improvements including investing over £42m of Levelling Up Fund in the regeneration of Peterborough station and the area around Peterborough Train Station (Peterborough Station Quarter).

By April 2026, delivery of these plans will have encouraged reduction in the total number of car miles driven in the region and increased the proportion of journeys taken by public transport (including buses and trains), cycling and walking to further reduce transport CO2 emissions.

Commentary

The C&P's latest performance (2022) on fuel poverty in the regions shows a significant decrease to 9.44%. Compared to the previous period and the target to decrease, the metric has been RAG rated as Blue because the percentage households in fuel poverty has decreased by 19.32%. The fuel poverty rate in C&P historically has been better than the national average and there has been a downward trend in fuel poverty locally since the Low Income Low Energy Efficiency indicator replaced the previous Low Income High Costs indicator (data from 2019) as the metric used to measure fuel poverty in England.

Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
2022	11.70%	9.44%	-19.32%	↓	↓	Decrease	Blue

Metric Description

This metric measures the proportion of households within Cambridgeshire and Peterborough that are experiencing fuel poverty. This metric is crucial for assessing the level of energy affordability and the well-being of households in C&P. Monitoring the percentage of households in fuel poverty helps identify vulnerable communities and target interventions to address energy affordability issues.

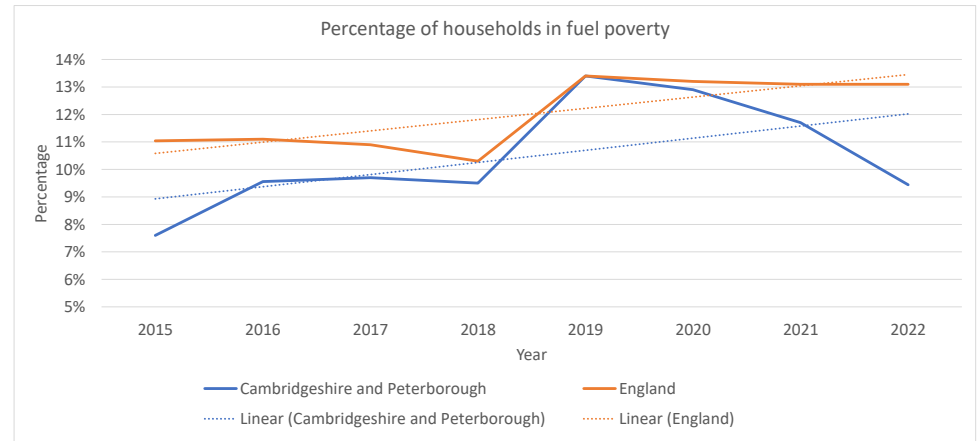
Fuel poverty in England is now measured using the Low Income Low Energy Efficiency (LILEE) indicator. Under this indicator, a household is considered fuel poor if:

- they are living in a property with a fuel poverty energy efficiency rating of band D or below, and
- when they spend the required amount to heat their home, they are left with a residual income below the official poverty line.

Data reported for periods prior to 2019 was calculated using a low income, high costs methodology where a household was considered to be fuel poor if they had above average required fuel costs and they would be left with residual income below the official poverty line were they to spend that amount.

The data for this metric is collected by the Department for Business, Energy & Industrial Strategy (BEIS) and the Department for Energy Security and Net Zero. Data is sourced through the English Housing Survey (EHS) and energy consumption records.

The metric does not capture all factors contributing to energy affordability, such as variations in household size, energy efficiency of dwellings, and local energy prices



Dataset Link(s)

<https://www.gov.uk/government/collections/fuel-poverty-statistics>

Actions

- For 2025-26, the CA's Corporate Strategy plans to improve fuel poverty by:
- Developing a Local Area Energy Plan for Cambridgeshire to support power and water sufficiency and improve the resilience of our infrastructure.
 - Hosting the Greater South East Net Zero Hub, including public sector estate decarbonisation, community projects and knowledge sharing.

Commentary

The latest data (July 2021) shows that the proportion of nature rich land within C&P has decreased to 10.50% from 11.5% in 2019. The target is to increase nature rich land so this metric is RAG rated Amber as current performance is off target by less than 10%. The CA is working towards reviewing the next data release to have a clearer picture on the changes in nature rich land in C&P. A key function of the Local Nature Recovery Strategy is to map habitats so information collected as part of the Strategy development will feed into this metric.

Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
Jul-21	11.50%	10.50%	-8.70%	↑	↓	Increase	Amber

Metric Description

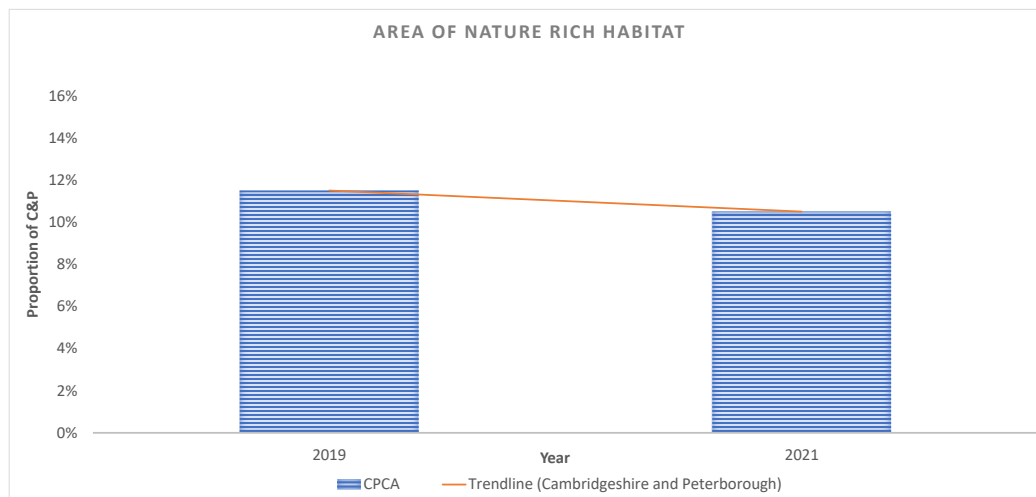
This metric measures the percentage of land in Cambridgeshire and Peterborough that is classified as nature-rich. Nature-rich land refers to areas with diverse and thriving ecosystems, including natural habitats, biodiversity hotspots and protected areas that support a wide variety of plant and animal species.

The data for this metric is sourced from the Cambridgeshire and Peterborough Parks Partnership's Natural Capital Assessment of Cambridgeshire and Peterborough. The measurement involves conducting assessments of designated nature reserves, wildlife sites, green spaces and other protected areas to estimate the total hectares of nature-rich land.

Data collection and assessment processes may not cover all natural habitats, leading to potential underrepresentation of nature-rich land.

External factors such as urbanisation, climate change and habitat degradation can influence the metric, requiring ongoing monitoring to identify changes in nature-rich land over time.

By focusing on enhancing and preserving nature-rich areas, the region can foster healthy ecosystems, protect valuable biodiversity and support sustainable land management practices to reach the Combined Authority's net zero targets.



Dataset Link(s)

2019: <https://www.cperc.org.uk/downloads/Cambridgeshire%20habitat%20mapping%20-%20final%20report.pdf>
 2021: <https://cpparkspartnership.org.uk/wp-content/uploads/2023/01/Cambridgeshire-Peterborough-natural-capital-report.pdf>

Actions

The Combined Authority has limited direct responsibility for the management of land. In 2023, the CA was given the new statutory responsibility to produce a Local Nature Recovery Strategy (LNRS). This is being developed in partnership with Natural Cambridgeshire, incorporating many local environmental organisations, and will map existing areas of nature rich habitat and identify priorities for recovery and expansion. The CA has commissioned Cambridgeshire County Council to deliver the LNRS with a public consultation launched in Autumn 2024 and a final plan expected in spring/summer 2025. Additional resource has been secured from the Wildlife Trust to assist with the methodology and drafting of the strategy. The Combined Authority has also invested £1M in a Fund for Nature as is investing in specific projects to increase biodiversity.

Understanding the reasons behind the decrease in nature-rich land and conducting comprehensive assessments of the region's ecosystems will aid in formulating targeted conservation plans. Collaborative efforts among governmental bodies, conservation organisations, and local communities are essential to promote sustainable land management practices and preserve the valuable biodiversity and ecosystem services.

Commentary

The latest figure for January-December 2023 shows a decrease in casualties to 428 from 458 in 2022. However, casualties are higher than the target of 353 giving a RAG rating of Red for the metric because current performance is off target by more than 10%. The trendline shows that current levels of progress may not be enough to reach the 2030 target. The increase in KSI casualties between 2021 and 2023 can be attributed to an increase in road traffic demand from the Covid lockdown period 2020-2021 when there was a sharp decrease in road traffic and KSI casualties. There is a strong correlation between road traffic demand and KSI casualties.

Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
Dec-23	458	428	-6.52%	↓	↓	353	Red

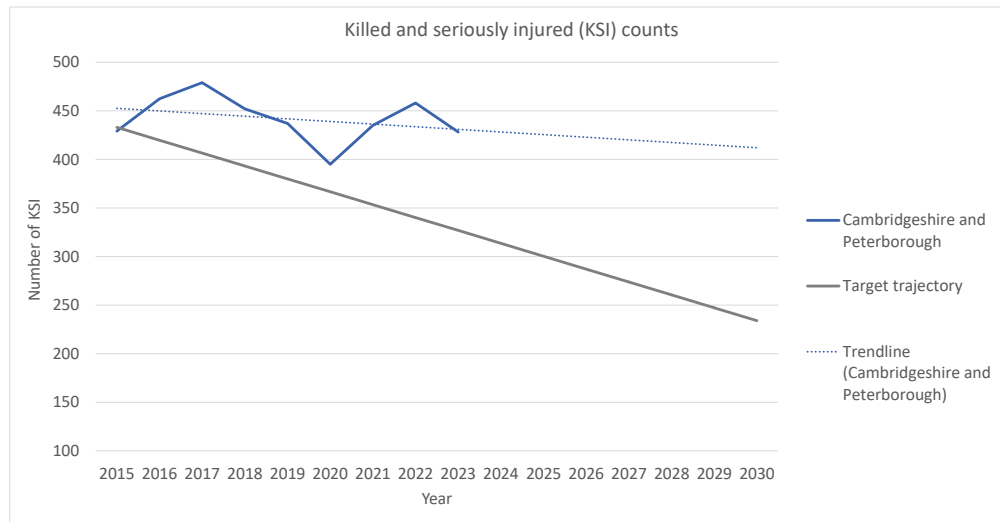
Metric Description

The KSI measures the number of individuals who have been killed or seriously injured in road traffic accidents in Cambridgeshire and Peterborough. This measures progress towards creating a safe region that ensures the safety of all users of the road network.

The data for this metric are published by the Department for Transport's (DfT) national statistics on road accidents and casualties. The data are sourced from reporting agencies such as law enforcement, emergency services, and local authorities.

The Cambridgeshire and Peterborough Vision Zero Partnership has adopted the goal of zero deaths or severe serious injuries in the partnership area by 2040 and a 50% reduction in KSI casualties by 2030 (234 people killed or seriously injured in Cambridgeshire and Peterborough by 2030).

Limitations of this measure include the potential underreporting of incidents, subjectivity of injury severity classification, and reporting delays that may affect data accuracy and timeliness. Also, the metric focuses on KSI casualties and may not capture less severe injuries or property damage-only accidents. Despite these limitations, the KSI indicator remains a crucial indicator for identifying areas of improvement and implementing safety measures to reduce fatalities and serious injuries on the roads.



Dataset Link(s)

<https://roadtraffic.dft.gov.uk/custom-downloads/road-accidents>

Actions

The Vision Zero programme continues to advance, demonstrating strong momentum toward its goal of eliminating road harm. The Strategic Board convened in late November 2024, with key actions cascaded to the respective workstream leaders. A key priority for the Vision Zero programme is advancing a funding application through the CA's Single Assurance Framework process. This step is essential to unlocking allocated capital funds, enabling the programme to transition from planning to action. By securing this funding, the programme can begin sponsoring the array of targeted road harm reduction initiatives that have been carefully identified, driving tangible progress toward safer roads for all. A proposed workplan for the 2025/26 financial year features a diverse programme of schemes, strategically designed to support the various agencies within the Partnership in achieving a significant reduction in road harm.

Commentary

Sustainable travel mode share has increased to 15.56% in 2023, marking an improvement from the previous period and indicating an increase in eco-friendly transportation. With a target to increase each period, this metric has been RAG rated Blue because performance has improved by more than 5% since the previous period.

The new data highlights the increased adoption of sustainable travel methods such as walking, cycling, and public transport. While these have increased, car travel remains dominant in the region. The data underscores the significance of car travel in the region while also highlighting the ongoing need for policies that encourage eco-friendly modes of commuting.

The Market Town surveys were not included in the 2023 monitoring report so overall results are not available for 2022 or included with the visualisations below.

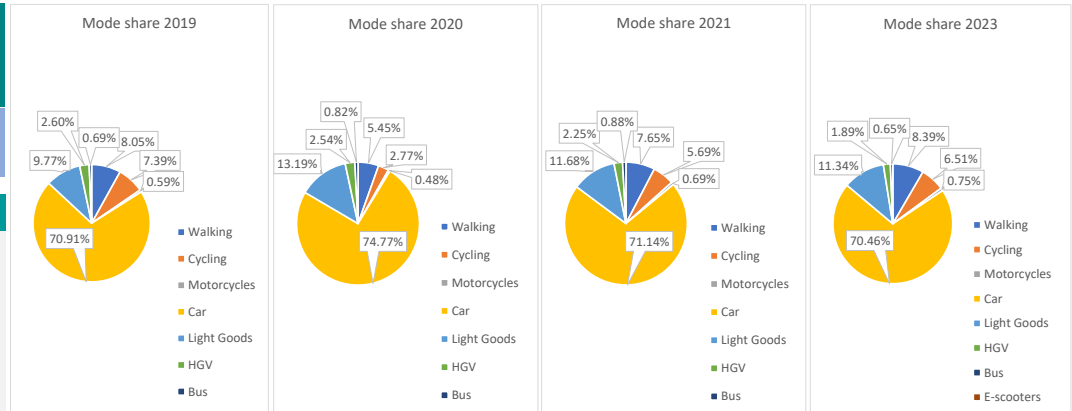
Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
Oct-23	14.23%	15.56%	9.34%	↑	↑	Increase	Blue

Metric Description

This metric offers insights into the distribution of transportation modes used by individuals within Cambridgeshire and Peterborough from 2019 to 2023. This metric analyses the proportion of journeys undertaken by various modes of transportation, such as walking, cycling, public transport, motorcycles (including mopeds, scooters and motor cycle combinations), light goods, HGV and car usage. Data for this metric are sourced from the Cambridgeshire County Council's official road traffic data repository. The data are collected through sensors that capture movements entering leaving the Cambridge City boundary (Cambridge Screenline data, collected in Spring) and Market Towns (collected in Autumn).

The performance recorded in this metric is the proportion of sustainable mode share in C&P. This comprises walking, cycling and bus travel.

While the metric provides a valuable snapshot of transportation preferences, it might not capture nuanced variations across different routes or purpose of travel. Additionally, it may not account for potential shifts in transportation behaviour due to external factors such as special events or temporary circumstances. Also, the data are incomplete because only Cambridge, East Cambridgeshire, Fenland and Huntingdonshire have reported data for this metric.



Dataset Link(s)

<https://www.cambridgeshire.gov.uk/residents/travel-roads-and-parking/roads-and-pathways/road-traffic-data>

Actions

The Combined Authority sets the strategic policy position - with the Local Transport and Connectivity Plan establishing a baseline and a direction of travel for the organisation and partners. The CA has advocated for the use of sustainable transport modes and we have employed an Active Travel Lead who promotes behavioural change and assists in the development of funding bids for active travel modes and non-motorised modes. Due to the nature of this work - the outputs from this work (specifically in relation to modal shift) will take time to materialise.

In the 2025-26 Corporate Strategy, the CA has set out the following actions to increase sustainable mode share:

- Maintaining and improving the current bus network and developing plans to improve it in the future.
- Supporting reduced bus fares for young people via the Tiger Card.
- Reducing isolation in the Fens and other rural areas by improving connectivity between our rural areas, towns, and cities.
- Supporting active travel infrastructure to achieve health and environmental benefits.
- Supporting road safety and accessible transport interventions.

Commentary

The rolling average number of contract waivers that are active has reduced to 5.75 in the latest reporting period (December 2024). The target to decrease active waivers was therefore achieved this quarter and the RAG rating remains Blue because performance has again improved by more than 5% since the previous quarter. The rolling average is down from a peak of 8.5 in the twelve months to the end of February 2024. This is due to better forecasting of procurements, which helps to ensure that sufficient time is available for these procedures to be carried out in the most suitable manner. This approach has continued this quarter. However, due to the nature of the industry, it is expected that some waivers are needed.

Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
Dec-24	6.67	5.75	-14%	↓	↓	Decrease	Blue

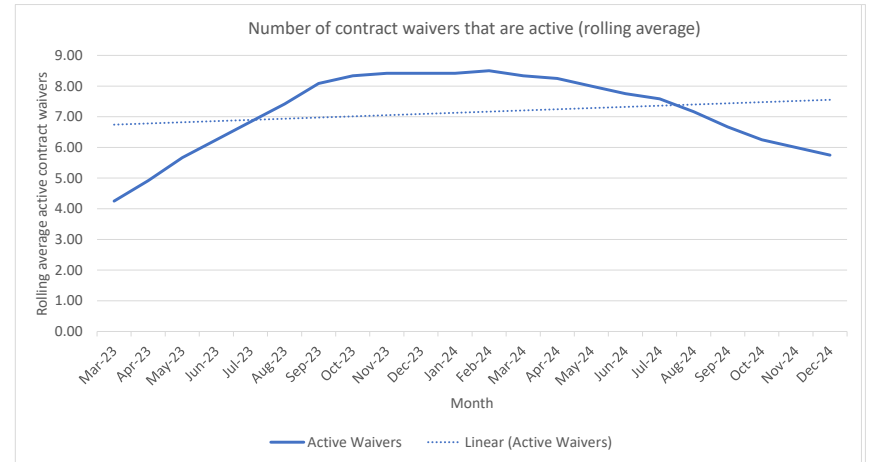
Metric Description

Contract waivers refer to the formal granting of exceptions or relaxations from specified terms or obligations outlined in contractual agreements. These waivers are typically authorised by the Combined Authority to address specific circumstances that may arise during the implementation of projects. The waivers allow for deviations from contractual terms while ensuring that the overall commitments are upheld.

Tracking the number of active contract waivers provides valuable insights into the flexibility and adaptability of our procurement processes. It helps the CA identify areas where waivers are frequently requested and evaluate the effectiveness of our contractual requirements. By monitoring this metric, the CA can assess our ability to respond to unique circumstances and identify opportunities for streamlining the CA's procurement procedures. The goal is to reduce the number of waivers that are active over time. A decrease in waivers suggests that the Combined Authority's (CA) procurement processes are well-aligned with its needs, minimising the requirement for exceptions and waivers. It signifies that the CA's contractual requirements are clear, comprehensive, and effectively address the unique needs of projects. A decrease in waivers also indicates improved efficiency and compliance with established procedures, reducing risks and potential delays in project execution. The data shows the number of active waivers over a rolling average. This is utilised to provide a more stable representation of the trend over time.

The data for this metric is collected through the internal tracking system used by the procurement office. This enables the CA to accurately track the number of active waivers over a specific period.

It is also important to consider limitations of the metric. External factors such as changes in regulations and unforeseen circumstances can lead to the need of increasing waivers but does not necessarily indicative of contract management and performance issues.



Dataset Link (s)

N/A

Actions

1. Work undertaken to embed the Single Assurance Framework within the CA involves the procurement team from the beginning for business cases coming up, which then enables better planning and mitigates the need for waiver processes
2. Following an external procurement audit review, an action plan is being developed to streamline procurement processes
3. Gateway processes, and a process map, will be developed for officers as guidance on procurement processes
4. Training will be provided to officers once improvement work has been implemented and new implemented and processes are in place

Additionally, as set out in the 2025-26 Corporate Strategy, the CA plans to implement new procedures to reflect the guidelines of the 2023 Procurement Act.

Commentary

In 2020/21, the CPCA achieved 43% success rate in delivering projects on time, this was followed by a decline to 0% in 2021/22. A positive shift occurred in 2022/23 with 75%, followed by 50% in 2023/24. The main reasons for projects falling behind link to delays associated with the pandemic or changes in project design. The metric is RAG rated Red because performance is off target by more than 10%.

Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
Mar-24	75.00%	50.00%	-33%	↑	↓	100%	Red

Metric Description

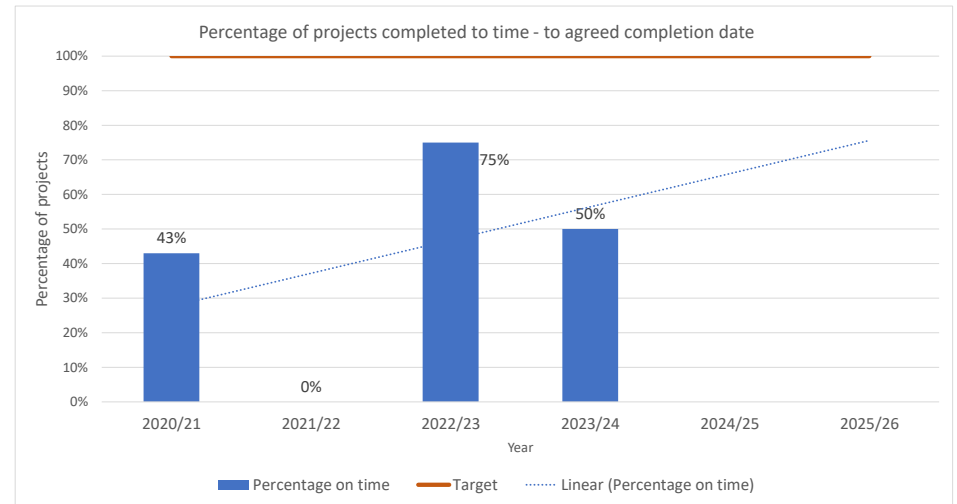
This metric evaluates the timeliness of project completions within the Combined Authority (CA). One month leeway is included in the figures, so if a project is delayed 1-6 months it will show as not completed to time. The agreed completion date is set out in the project business case and the actual completion date is reported against that date to find out if it was completed to time. This metric relies on data recorded by project managers through highlight reporting, which is captured and reported by the Programme Management Office. Some projects reach practical completion and continue reporting for a short while until everything is closed off, these are also included where known. Work is being done as part of the SAF processes to ensure there will be a requirement for the PMO to be told as soon as a project completes therefore the accuracy of this data will improve.

A target of 100% was set by the Programme Management Office.

While the metric provides a valuable indicator of project management effectiveness, it may not capture the complexities that can affect project schedules. Factors beyond control, such as unexpected external influences or changes in project scope, can impact the accuracy of this metric. Moreover, the metric doesn't provide a detailed view of the reasons behind potential delays, limiting its ability to convey the full context of project outcomes.

This metric is currently reported annually as there is currently a lag between the completion of projects and that being reported to the Combined Authority - often the accurate figure cannot be known until after the financial year has ended. However, work is ongoing to move this to live data. As part of the Continuous Improvement element of the Improvement Programme, through the embedding of the SAF, the CPCA monitoring processes are improving and by the end of 2024 we will begin reporting on live data. The ambition is to make this a leading indicator so we know and can report in real time when a project is about to slip, rather than has slipped.

Even though it is currently reported annually, monthly highlight reports are created and reviewed by PMO, and any issues identified are escalated either through a project or programme board, or through Performance & Risk meetings with the Director for Resources.



Financial year	Projects completed	Projects on time - agreed
2019/20	1	1
2020/21	7	3
2021/22	4	0
2022/23	4	3
2023/24	6	3

Dataset Link(s)

N/A

Actions

Further work planned on reporting will allow greater scrutiny of which projects are on track and off track. An embedded change control process will also support this. The new processes will allow us to see when projects are about to slip so issues can be resolved before they happen. The ambition is to make this a leading indicator so we can report in real time when a project is about to slip, rather than after it has slipped.

The 2025-25 Corporate Strategy includes plans to improve project delivery by:

- Embedding a Risk Management culture that enables us to make better decisions, using the agreed risk appetite to reduce negative impacts.
- Embedding a culture of continuous improvement across the organisation to ensure that projects deliver on time and on budget.
- Developing a robust and transparent process for managing decision making associated with our internal funding arrangements.

Commentary

The Combined Authority's website accessibility score stabilised at 65% from January 2024 to May 2024 after a significant drop in December 2023. The metric is RAG rated Amber because the latest reported performance was unchanged since the previous reporting period, against a target to improve performance. The current Combined Authority website is nearing the end of its lifespan and, while we are committed to ensuring this metric does not decline further, our focus moving forward will be developing a new website centred on a best practice user experience for all users. This metric is currently not being updated as the subscription to collect the monthly website accessibility score has ended. This is under review with the Communications Team, linked to our plans for a new website.

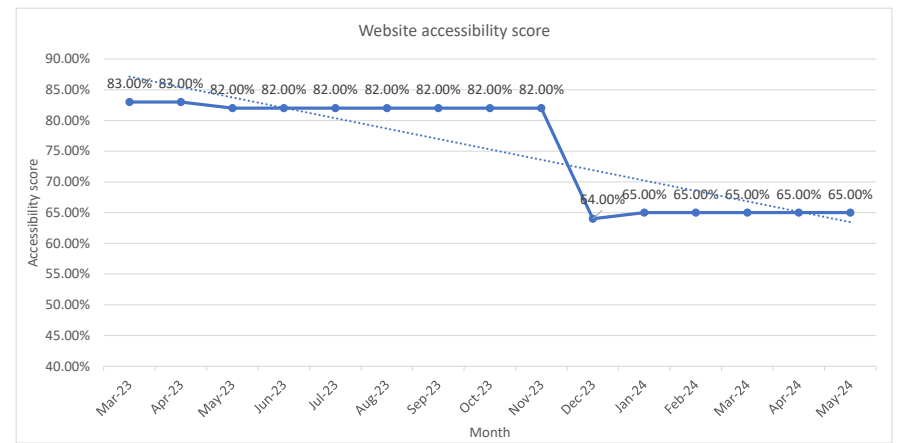
Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
May-24	65.00%	65.00%	0%	↑	→	Increase	Amber

Metric Description

This metric measures the level of accessibility of the Combined Authority's (CA) website to individuals with disabilities. This indicator demonstrates the CA's efforts to ensure that its website is accessible to all individuals, including those with visual, auditory, cognitive, or mobility impairments. It promotes equal access to information, services, and opportunities, and reflects the authority's commitment to inclusivity and meeting legal requirements related to accessibility.

Making our website easy for everyone to use and understand means that we can be as open and transparent as possible. We are working on ensuring full compatibility with established accessibility standards: Web Content Accessibility Guidelines (WCAG 2.1). Assessment of WCAG compliance can be very qualitative, so we use the assessment tool Silktide, which specialises in accessibility best practice for local authority websites.

While the accessibility score is a useful indicator, it may not capture the full user experience of individuals with disabilities. User feedback and real-world testing by individuals with diverse disabilities can provide valuable insights beyond automated assessments. Additionally, as technology and accessibility standards evolve, it is important to regularly update the evaluation criteria and adapt to emerging accessibility requirements.



Dataset Links(s)

<https://cambridgeshirepeterborough-ca.gov.uk/>
WCAG 2.1 guidelines

<https://www.gov.uk/service-manual/helping-people-to-use-your-service/understanding->

Actions

The new website will be developed to align with the national Web Content Accessibility Guidelines and funding was secured through the 2024-25 Medium Term Financial Plan to deliver this important work, which will commence in Autumn 2024 to be complete by Spring 2025.

Commentary

In the latest reporting period at December 2024, the performance for this metric was 98.27%. There has been a small reduction in performance compared to the end of the previous quarter but the number of staff not completing the courses is low and this metric remains RAG rated Green because the result is above the 97% target. Performance continues to be closely monitored by the Data Protection Officer.

The proportion of staff (temporary, permanent, contractors and interims) who have completed data protection and information security courses is affected by the number of new starters and the timing of refreshers needed 12 months after completing the course. There was a significant drop in Q3-Q4 2023/24, linked to a larger number of new starters and staff on a yearly cycle for refresher training.

Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
Dec-24	98.31%	98.27%	0%	↑	↓	97%	Green

Metric Description

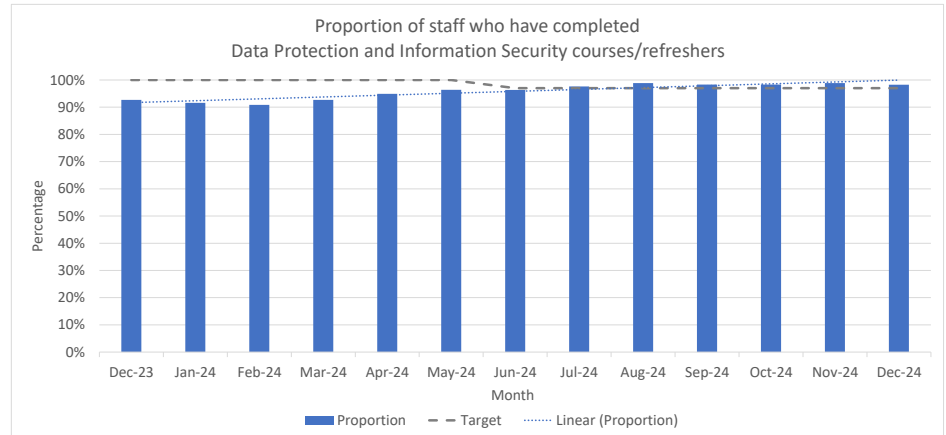
The Data Protection course was introduced to staff (temporary/permanent/contractors/interims) on 1 September 2021 and the Information Security course introduced in September 2022. Employees complete the courses when they join the CPCA (or when the course was first introduced for staff already in post) and then again on the anniversary of completion of the previous year's courses. The aim is to ensure that all new staff (temporary/permanent/contractors/interims) complete the mandatory Data Protection and Information Security courses and existing staff under take annual refreshers. The completion of the course indicates that staff are carrying out the training. The quiz at the end of the course indicates that the person understands the training provided.

This indicator measures the percentage of staff within the Combined Authority (CA) who have successfully completed Data Protection and Information Security courses within two months of being enrolled for the course/refresher. The metric reflects the level of training and awareness among employees regarding data protection practices and information security protocols. It provides insights into the organisation's ability to safeguard sensitive data and mitigate risks associated with data breaches or unauthorised access. By monitoring the completion rates, the CA can assess the effectiveness of training initiatives and overall compliance with data protection regulations and information security best practice. As for the data, the data starts from October 2022 because this was the first time the information security course has been introduced.

There are limitations within this indicator. The completion of courses does not necessarily indicate the effectiveness of the training in enhancing employees' knowledge or changing their behaviors. Additional metrics, such as post-training assessments or real-world performance indicators, may be needed to evaluate the impact of the training on staff's data protection and information security practices.

As previously advised, the target for this measure has been subject to review with the CA's Data Protection Officer. Benchmarking and risk analysis have informed a decision to lower the target slightly from 100% to 97% to factor in small numbers of non-completions linked to sickness or other periods of absence.

This metric has recently been revised to focus on course/refresher completions within two months of being enrolled for the course/refresher. Previously new members of staff could be counted as not completing the course during the period allowed for in induction and probation processes and those required to complete refreshers could be counted before reminders were received.



Dataset Link(s)

N/A

Actions

New starters are enrolled onto the e-learning platform when they commence employment. Annual reminders are sent from the e-learning platform automatically. Weekly automatic reminders are sent out to staff who have not completed their Data Protection/Information Security course. The Data Protection Officer also sends a direct reminder to individuals after one month and alerts managers of non-compliance after two months.

Further actions include attendance at a CMT meeting to discuss the training courses and reasons for non-completion; a report is taken to the Information Risk Group Meeting where compliance/non-compliance is discussed. Regular spot checks take place in the office e.g. to make sure that confidential papers are not left on desks, check photocopier for left papers and ensure screens are locked.

A third course (Cyber Security) was added to the e-learning platform at the beginning of January. All new starters and those completing a refresher will be asked to complete the Cyber Security course. Future quarterly updates will therefore also incorporate completion of this course in measuring performance.

Commentary

In the latest reporting period (December 2024), 100% of FOI requests were responded to within 20 days, which is an improvement on the 83.3% reported at the end of Q2. The RAG rating is changed to Blue because performance is more than 10% above the target of 90%.

Over the course of the 2024 calendar year, the average was 92.4% responded to within 20 days, with only seven FOIs not responded to within time.

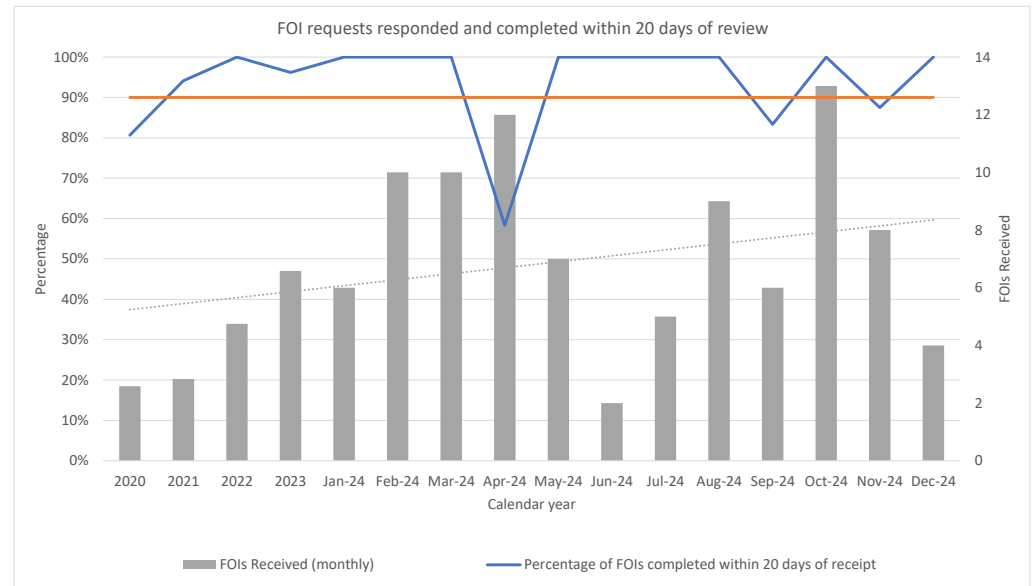
Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
Dec-24	83.33%	100.00%	20.0%	↑	↑	90%	Blue

Metric Description

This metric measures the efficiency of the Combined Authority (CA) in responding to and completing Freedom of Information (FOI) requests within a timeframe of 20 days from the date of review. FOI requests are an important aspect of transparency and accountability, allowing the public and stakeholders to access information held by the CA. Responding to and completing FOI requests within the prescribed timeframe demonstrates the CA's commitment to open governance and timely provision of information.

There is a limitation in measuring this metric. FOI requests can vary significantly in complexity and scope, ranging from simple enquiries to extensive data or document requests. The metric does not differentiate between the complexity or size of requests, potentially leading to an oversimplified assessment of performance. Some requests may require more time and resources to fulfil, which may not be reflected in the metric.

The aim is for 90% or above of requests to be completed within the statutory 20 days. However, it should be noted that there is a provision within the FOI/EIRs Acts for extensions to be applied. The target of 90% was set by the CA's data protection officer following the Information Commissioner's Office's FOI guidelines and responses rates. The Monitoring Officer is informed of any FOIs that are not completed within the statutory 20 days. The Information Risk Group Meeting is held monthly and all FOI statistics are reported to that group. The co-ordinator of this group is the Data Protection Officer and other attendees are Executive Director (Resources and Performance), Monitoring Officer, Head of PMO, Finance rep, Head of Digital Services. A report is submitted to the Audit and Governance Committee on a yearly basis giving all of the FOI statistics for the previous year. This is a request of the Audit and Governance Committee.



Dataset Link(s)

N/A

Actions

To continue achieving the 90% target, the CA will make sure that all FOIs are responded to within the 20 working day deadline. This is achieved by asking Officers to respond to the Data Protection and Information Governance Team's request for the information within 10 days. This then allows 10 days to prepare the response, check to see if any exemptions need to be applied and deal with any issues. All FOIs are logged by the Assistant Data Protection and Information Governance Officer who monitors replies. A regular FOI information sheet is sent out in the Happenings staff newsletter, there is information on the Governance Hub and the Data Protection Officer is giving a presentation to all staff at an All Staff Meeting in February.

Commentary

The latest reported data from October 2024 shows further increase to jobs created by the CA to 15,872. Performance is significantly above target and the metric is RAG rated Blue because performance exceeds the target by more than 5%.

One of the main reasons for the strong growth in jobs is Local Growth Fund projects completing and commencing operation, resulting in strong growth.

Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
Oct-24	14,249	15,872	11%	↑	↑	8,798	Blue

Metric Description

This metric allows the Combined Authority (CA) to track and evaluate the economic effectiveness of the authority's investments in job creation and support within the region. Data are reported cumulatively.

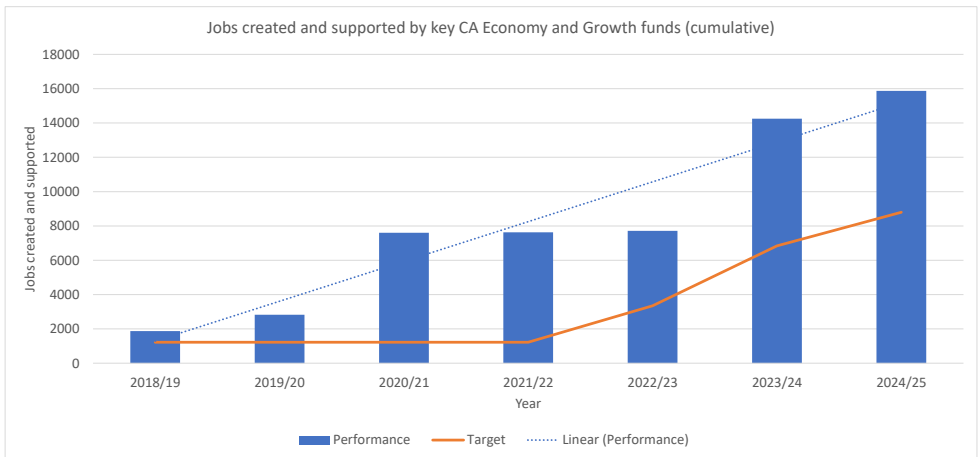
Data for this metric is collected through monitoring and reporting systems that track the direct and indirect employment outcomes for the following Economy and Growth Funds on a quarterly basis:

- Local Growth Fund
- Getting Building Fund
- Recycled Local Growth Fund
- Community Renewal Fund
- Shared Prosperity Fund

This data provides the CA with a comprehensive understanding of the job creation and support facilitated by its investments, enabling the authority to assess its contribution to regional economic growth and employment opportunities.

There is a limitation that the jobs created and supported does not show the full picture of how CA projects funded by other funds directly or indirectly create jobs. These funds are not the only way the CA create jobs as other programmes in different directorates can also influence job creation but not recorded here.

The target trajectory has been set by Economy and Growth programme managers.



Dataset Link(s)

N/A

Actions

The 2025-25 Corporate Strategy includes plans to support and enable further job creation by:

- Identifying and developing the strategic workforce capability and flexibility needed to support high growth sectors.
- Delivering projects and programmes funded by new UK Shared Prosperity and Rural England Prosperity funding.
- Providing support to businesses and farmers to enable them to access innovation and R&D grants through a new Agri-Tech/Food Launchpad in partnership with Innovate UK.
- Making the case and winning investment for the region, promoting inward investment opportunities and making the case for new investment zones.

Commentary

The latest reported R14 2023/24 data (August 2023 - July 2024) shows an 1.86% increase to 21,556 enrolments. The latest performance is above the target of 19,765 enrolments and RAG rated Blue because current performance is more than 10%. Achievement rate has significantly increased to 95% as courses as starting to end.

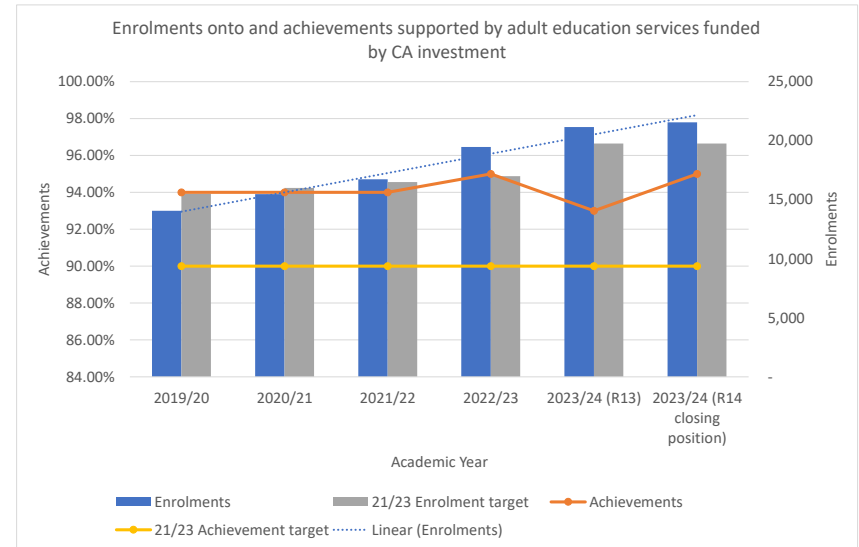
Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
2023/24	21,163	21,556	1.86%	↑	↑	19,765	Blue

Metric Description

This metric tracks the number of individuals enrolling in adult education services and their subsequent accomplishments, such as completion of courses, attainment of certifications, or improvement in relevant skills. This KPI provides the Combined Authority with valuable insights into the reach and impact of the funded programmes, helping assess ability to support and empower individuals in their pursuit of education and professional growth.

The data are reported in academic years from 2019/20. The target for this metric was developed by the Adult Education programme manager, calculating the yearly targets reviewing historical annual performance. By having targets for both enrolments and achievements, the CA can aim to not only work to increase enrolment numbers but also analyse the proportion of students that actually achieve the qualifications and transition to employment.

Regarding reporting, annual return to DfE is a governance requirement. Performance is also reported half yearly to the Skills Committee and monitor performance quarterly in the Skills team. Depending on risk analysis, decisions are made to monitor on a monthly basis.


Dataset Link(s)

N/A

Actions

The 2025-26 Corporate Strategy includes plans to continue to improve adult education services by:

- Supporting a thriving ecosystem of learning providers to deliver world-class learning which meets the needs of learners, employers, and communities, including addressing Further Education 'cold spots'.
- Identifying and addressing the skills needs of those from the region's least advantaged communities
- Working with employers and learning providers to increase the number - and completion rates - of high-quality apprenticeships offered to our young people, especially those from under-represented groups.
- Further developing our All-Age Careers Hub, in support of increased career choices and life-long learning.
- Overseeing efficient and effective stewardship of over £13m devolved skills funding, including strategic commissioning, delivery and performance management of adult education provision, Free Courses for Jobs and Skills Bootcamps.

Commentary

The data reported for this metric now covers apprenticeships created by Combined Authority (CA) funded investment since the contract with GEG, the delivery partner for the Growth Works Service, ceased at the end of 2023. The figures reported for subsequent quarters up to Q3 2024/25 captures new apprenticeship opportunities recorded by and directly attributed to the CA's Skills Brokerage service.

Targets historically attributed to the service were based upon the specific requirements of prior investment that allowed its delivery (European Social Funds). At the time of transition to a new funding stream, it was agreed that continuing to raise awareness and availability of new opportunities would remain a priority for the service, as part of a commitment to meeting wider CA priorities around driving 'good growth', but no formal targets were set.

Officers will work with Skills Committee and Skills Advisory boards to define and develop a future metric which aligns to ambitions laid out in forthcoming Strategic Skills Plans and Local Growth Plans, influenced by the direction of expected Local Skills Improvement Plan (LSIP) updates. Future metrics will be proportionate to future service investments. In the meantime, in order to provide accountability, this report has been updated to reflect performance of the service to date and the target set is for the number of apprenticeships created to increase every quarter.

Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
Dec-24	804	837	4.10%	↑	↑	Increase	Green

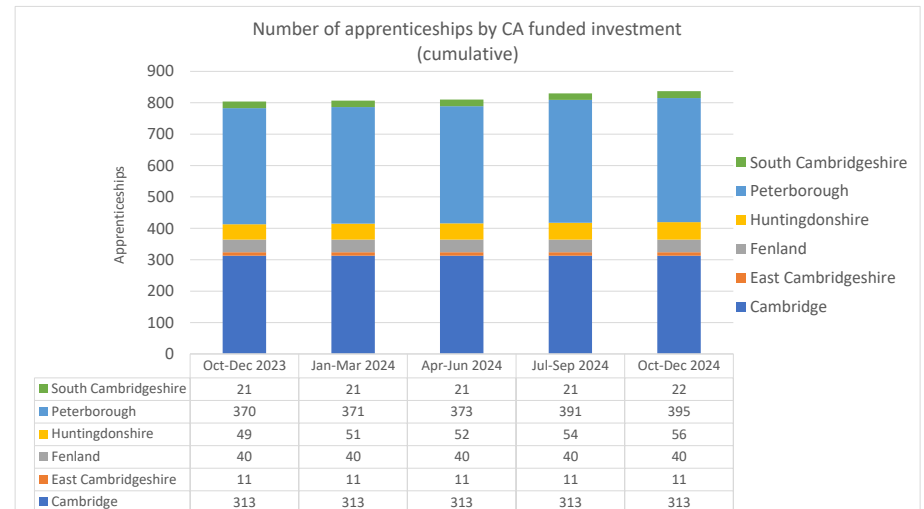
Metric Description

This metric reflects the Combined Authority's (CA) commitment to promoting skills development, fostering employment opportunities and supporting the growth of a skilled workforce.

Following the end of the Growth Works Service contract on 31 December 2023, the count of apprenticeships created has been determined by tracking the number of apprenticeship starts that are directly facilitated through the Combined Authorities Skills Brokerage service.

Further Apprenticeships are also created within projects or initiatives receiving financial support or incentives from the CA. However, it is difficult to track these numbers and therefore articulate the full impact the authority has on driving this change.

This metric was on hold since the end of the Growth Works contract at the end of 2023 and is now being reported again. Data for all quarters since the beginning of 2024 are now shown, that capture the number of new apprenticeships recorded by and attributed to the Combined Authority's Skills Brokerage service. A change to the reporting of this metric is that the quantitative target has been removed. This is because the target was linked to the delivery of previous European Social Funds investment, which has now transitioned to a new funding stream with no formal targets currently set for apprenticeship creation. A new target is expected to be developed by and reported on in the Q4 2025/26 Performance Report. This new target will be informed by the direction identified within the Local Growth Plan and Strategic Skills Plan, and needs highlighted within future Local Skills Improvement Plan updates.



Dataset Link(s)

N/A

Actions

The service is a universal offering, working across the region, with named team members covering all districts. The team regularly participates in face-to-face networking and engagement opportunities on the ground in each district, ensuring the service is visible within all constituent communities and responsive to changing local needs. The service has strong relationships with local and regional skills providers as well as ongoing dialogue with place based economic development teams.

A further review of this metric is needed to define an achievable stretch target that is reflective of the region's ambitions, and also the levels of investment and mechanisms available to create future opportunities. This metric will be further informed by the direction identified within the Local Growth Plan and Strategic Skills Plan, and needs highlighted within future LSIP updates - these strategic plans are to be published in the 2nd and 3rd quarters of this year. It is expected that an agreed metric will be in place by Q3 2025/26, in the meantime UKSPF performance will continue to be reported.

Commentary

Sustainable Warmth programme:

Delivery for LAD3 & HUG1 closed in September 2023 with cumulative total figures reported as follows.
 Final figures: LAD3 - Target: 3,368 (Delivered - 2,788), HUG1- Target: 448 (Delivered - 439).

Current programme - Home Upgrade Grant (HUG)2:

At the end of December 2024, 418 homes had been retrofitted, with TrustMarks lodged, and 735 homes had been batch approved.
 The latest available data for 13 January 2025 shows that the number of batch approved homes had increased to 818, with a further 36 queued up for submission.

A programme change request was submitted to and approved by DESNZ in December, reducing the target number of homes retrofitted to 925 by March 2025. This represents a change in scheme value from £34m to £20m. The metric remains RAG rated Red because performance is more than 10% below the revised target for the end of December. However, when retrofitting work in progress, batch approved homes, homes which have been batch submitted and homes which are batch ready are taken into account, the Greater South East Net Zero Hub (GSENGH) advise that they are on track to deliver the reduced target number by the end of Q4. At 13 January 2025, 88% of total properties required had been approved. Referrals have closed (with a final number over 6,400) and the final properties are being assessed for improvement measures. These need to be submitted for approval by the deadline of 31 January 2025, for measures to be delivered by 31 March 2025.

There is still a significant financial risk as the Admin and Ancillary (A&A) overspend remains unresolved and there are ongoing legal and strategic risks associated with the programme. We have closed off all Grant Funding Agreements with Local Authorities.

	Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
LAD3 (Closed)	Sep-23	2,646	2,783	5.18%	↑	↑	3,368	Red
HUG1 (Closed)	Sep-23	432	439	1.62%	↑	↑	448	Amber
HUG2	Dec-24	310	418	34.84%	↑	↑	495	Red

Metric Description

This indicator measures the cumulative count of homes that have completed retrofit aimed at improving energy efficiency, through schemes led by the Greater South East Net Zero Hub (GSENGH). The purpose of retrofit is to raise the energy efficiency ratings of low income and low EPC rated homes (those rated D, E, F or G) and also support low-income households with the transition to low-carbon heating. The Department for Energy Security & Net Zero (DESNZ) and the GSENGH expect retrofit to:

- a) Tackle fuel poverty by increasing low-income homes' energy efficiency rating while reducing their energy bills – a key principle of the 2021 fuel poverty strategy; Sustainable Warmth: Protecting Vulnerable Households in England.
- b) Deliver cost-effective carbon savings to carbon budgets and progress towards the UK's target for net zero by 2050.
- c) Deploy low carbon heating, supporting the transition away from fossil fuel-based heating and supporting supply chain growth of the clean heating sector.
- d) Support clean growth and ensure homes are thermally comfortable, efficient, with a reduced impact on the environment and well-adapted to climate change.
- e) Support economic resilience and a green recovery in response to the economic impacts of Covid-19.
- f) Deliver better quality, safer, more energy efficient homes in rural areas.

This reflects the CA's commitment to sustainability and its efforts to mitigate climate change.

The Hub has delivered and completed Local Authority Delivery Phase 2 & 3 and Home Upgrade Grant phase 1 (HUG1). LAD schemes treats homes which use mains gas to heat them and HUG treats homes not heated by mains gas. Home Upgrade Grant phase 2 (HUG2) is in delivery.

The GSENGH is funded by DESNZ to support the public sector across the greater south east to develop, deliver and finance net zero projects. The CPCA is the Accountable Body for the GSENGH. The Accountable Body is the employer of the GSENGH operations team and responsible for the grant provided to the GSENGH by the DESNZ.

The CPCA local authorities are not in the HUG2 consortia led by the GSENGH and are self delivering/in other consortia. The Hub supported 64 local authorities in LAD2 and HUG1 and 46 local authorities in HUG2. The GSENGH supports local authorities who would otherwise not have the capacity or capability for self delivery.

A Programme Change Request for HUG2 was submitted and agreed to bring the scheme total number of properties down to 925 - this represents a change in scheme total value from £34m to £20m and all targets for reporting have therefore been revised for December 2024 onwards.



Dataset Link(s)

N/A

Actions

- 1) Submission of all final properties for approval by 31.01.25.
- 2) Work closely with delivery partners to ensure on the ground delivery by 31.03.25.
- 3) During a constructive conversation with DESNZ we have volunteered to trial the scheme end guidance and data Quality Assurance processes to help ensure we close the programme efficiently while the team is in post.
- 4) Continuing feedback on DESNZ / partner processes including property batch system to try and streamline final months of delivery.
- 5) Support given to partner LAs to help with their own future bids for Warm Homes: Local Grant.
- 6) DESNZ workshops have advanced the discussion on A&A allocation – awaiting confirmation of opportunities to capitalise some of our previous expenditure.

Commentary

In the latest period (July 2024), Gigabit broadband coverage across Cambridgeshire & Peterborough (C&P) has increased to 85.57% from the 82.8% reported at January 2024. This performance continues to place C&P above the England average, now 83%. The latest data from July 2024 has been compared against the 2024/2025 target of 85% and the metric is RAG rated Green because current performance is above target and within 5% of the set target. Data from ThinkBroadband indicates that the 2024/25 target for C&P was met in March 2024 and that there has been further improvement to 89% at December 2024, not yet shown in latest Ofcom data.

The resulting improvements in digital connectivity are bringing benefits for the economy, local communities and the environment.

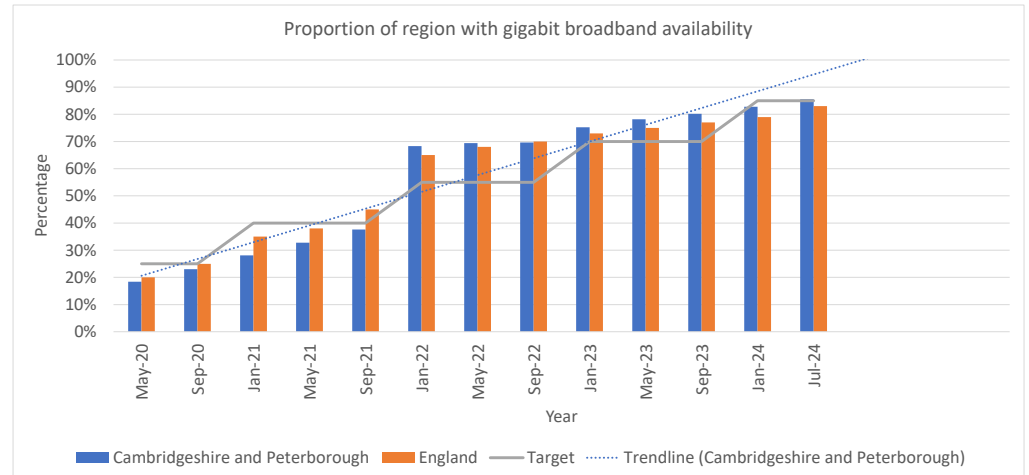
Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
Jul-24	82.80%	85.57%	3.35%	↑	↑	85%	Green

Metric Description

This metric assesses the accessibility and coverage of broadband internet services within Cambridgeshire and Peterborough (C&P). This metric utilises data sourced from the Ofcom Connected Nations reports. It provides insights into the extent of broadband infrastructure and coverage, aiding in evaluating the region's digital connectivity and potential disparities in access to high-speed internet services.

While the metric offers valuable insights into coverage, it's important to recognise that availability data might not encompass the quality and consistency of broadband services. Moreover, reported availability might not align precisely with real-world experiences in certain instances, potentially leading to a partial view of the actual digital connectivity landscape.

The target of 85% by 2025 was set by HM Treasury and an annual target trajectory to achieve this locally by 2025 was developed by the CA.


Dataset Link(s)

<https://www.ofcom.org.uk/research-and-data/multi-sector-research/infrastructure-research>
<https://researchbriefings.files.parliament.uk/documents/CBP-8392/CBP-8392.pdf>

Actions

Actions to improve both broadband and mobile connectivity, and digital inclusion, are delivered through the proactive approach of the Connecting Cambridgeshire partnership. The programme's Barrier Busting and 'Dig Once' policies facilitate both commercial and government funded broadband delivery and ensures that fibre ducting is included in all infrastructure schemes. Fibre ducting is now also being made available on a commercial basis via a joint venture between the County Council and the University of Cambridge, making it quicker and easier for telecoms operators to extend gigabit-capable broadband networks and avoid retrofitting.

The ambition set out in the 2025/26 Corporate Strategy for next year is that 95% of the region will have access to gigabit broadband internet by April 2026.

Commentary

The results of the staff survey undertaken in October 2024 showed that 71.54% of staff felt valued. The staff survey continues to show improvement, with the percentage of staff feeling valued rising by more than 11 percentage points (up 18.84%). This metric is now RAG rated Blue because performance has improved by more than 5% compared to the previous result.

This metric does not specifically explore insights into the factors which contribute to people feeling valued and as such it will be helpful to consider alongside other metrics within the survey. The survey saw many positive trends in other areas, including over 80% of permanent staff indicating that they saw themselves working for the Combined Authority in 12 months time and over 70% recommending the Combined Authority as a great place to work. The survey also reflected that staff recognised the improvements that had been made since the previous survey.

Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
Oct-24	60.20%	71.54%	18.84%	↑	↑	Increase	Blue

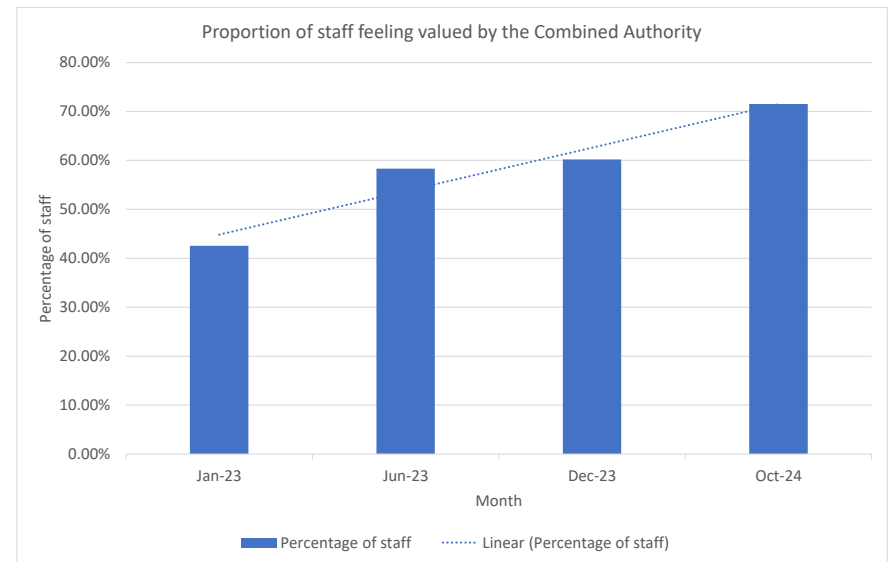
Metric Description

This metric assesses the extent to which employees within the Combined Authority feel valued within their work environment. It measures the percentage of staff members who report feeling valued based on responses collected through the staff survey. The survey collects anonymous feedback from employees regarding their workplace experiences, including aspects related to job satisfaction, engagement, and organisational culture.

The data points on the graph draw on data collected from responses to Question 10 of the survey. This question evaluates the extent to which employees feel valued, with ratings of 4 or 5 on a scale of 1 to 5 indicating a positive perception of being valued. The goal for the organisation of attaining a 65% level of staff feeling valued aligns with the overarching objective of fostering a workplace culture that prioritises employee well-being and recognises their contributions.

One key limitation of this metric is that it relies on voluntary participation in the staff survey. If not all staff members participate, the calculated proportion might not fully represent the sentiment of the entire workforce. However, it should be noted that the response rate for the survey undertaken in October 2024 was just under 70%, which is considered a strong and therefore valid response. Additionally, the metric does not provide insights into specific factors contributing to staff members' perceptions of feeling valued, which requires further qualitative analysis. An employee survey action plan is being prepared to address the detailed analysis and set out next steps for employees.

Data relating to whether permanent staff see themselves working for the Combined Authority in the next 12 months and whether they recommend the Combined Authority as a great place to work is based upon those employees which rated those questions as either a 4 or a 5.



Dataset Link(s)

N/A

Actions

Staff survey headline results were shared with staff in November. More detailed analysis and slides are being developed to be shared, including separate analysis on learning and development, communications and equality, diversity and inclusion. Results are being discussed through directorate/team meetings and directorate/team action plans will help to identify good practice that can be learned from and shared as well as what can be improved. An employee survey action plan is being prepared to address the detailed analysis and set out next steps for employees.

Commentary

The current financial year (2024/25) started with expectation of budgets being fully spent, before forecast underspend on HUG2 Energy Retrofit Scheme was reported in June. At the end of June 2024, the percentage of budget expected to be spent was 89%, an 11% decrease from the end of May 2024. As a result of programme slippage, most notably on Peterborough Station Quarter and Passenger Transport, the forecast continued to fall until September when the budget was amended to reflect the HUG2 Energy Retrofit change request. In the last quarter to December, budgets have been reduced to reflect updated project phasing reflected in the 2025/26 MTFP. This would have caused the percentage spend to increase but further underspends, most significantly on HUG2 and Transport projects, have caused the forecast percentage to fall to 80.4%. Further details are available in the budget monitoring reports to CA Board.

Compared to the last financial year, performance compares unfavourably on a year-on-year comparison but favourably compared to the 2023/24 year-end outturn. The latest forecast of 80.4% is 8.8 percentage points lower than the 88.8% forecast for the 2023/24 outturn at December 2023. However, it is 11.5 percentage points higher than the 68.8% outturn position reported at March 2024.

The metric is RAG rated Red because performance is off target by more than 10%.

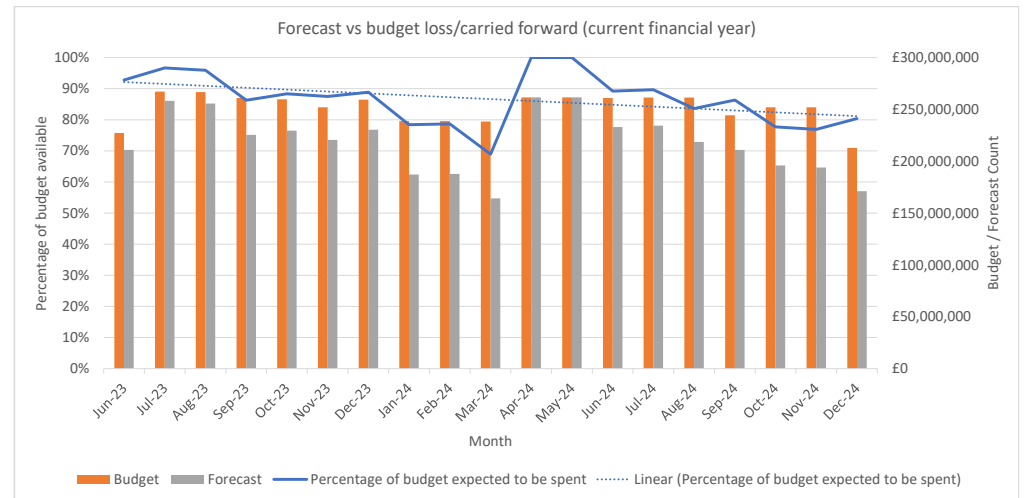
Date of Latest Available Data	Previous Period	Current Period	% Change in Performance	Direction for Improvement	Direction of Travel	Target	RAG Rating against target
Dec-24	86.3%	80.4%	-6.91%	↑	↓	100%	Red

Metric Description

The metric represents the percentage of the total budget agreed at MTFP (including changes during the year) that has been forecasted to be spent to the end of the financial year (March 2025 for latest year).

The metric includes both revenue and capital expenditure.

The target for this metric has been set by the finance team. Although the optimal result will be for all the budget available for the year to be spent, slippage is expected as a result of changes in programmes' delivery schedules.



Dataset Link(s)

N/A

Actions

Regular conversations between programme managers and finance managers will ensure a thorough understanding of the forecast position, aiding the decision-making process and solving issues through facilitating dialogue.

As noted in the commentary, budgets have been revised to reflect updated project phasing reflected in the 2025/26 MTFP.