

**‘After Best Value Notice’**

<b>Part A</b>	
<p><b>Looking back:</b></p> <ul style="list-style-type: none"> <li>• Reflect on the changes and progress made across all phases of the improvement activity undertaken and acknowledge that improvement has taken the Cambridgeshire and Peterborough Combined Authority to work together and focus on what needs to change.</li> <li>• Celebrate the progress made with staff from across the Combined Authority</li> <li>• Learn from what has helped drive the improvements at pace and anything the Combined Authority would do differently - there will be challenges ahead that this learning will support and ensure pace and focus.</li> </ul>	<p>Gather evidence of impact <i>Improvement Group to collate learning</i></p>
	<p>Event e.g. staff conference in October <i>To recognise and acknowledge contributions</i></p>
	<p>Collate learning from process and activities <i>Improvement Group to collate learning</i></p>
<p><b>Close down Improvement phase: 3</b></p> <ul style="list-style-type: none"> <li>• Use current governance to undertake and report on close down of improvement plan and associated governance (Improvement Group, IIB, A&amp;G, O&amp;S, CA Board)</li> <li>• The Improvement Group has completed a closedown exercise to review the activities contained in the Improvement Plan (phase 3):               <ul style="list-style-type: none"> <li>○ Completed - and any future review to be held at Directorate level</li> <li>○ Completed - no further action</li> <li>○ Open – outstanding actions to be contained (and monitored) in Directorate Business Plans</li> </ul> </li> </ul>	<p>Close down plan to be reported to Boards and Committees in September</p>
<p><b>Complete outstanding activity:</b></p> <ul style="list-style-type: none"> <li>• Progress on ‘open’ activity will be contained in Directorate Business Plans and be reported to Corporate Management Team as part of a regular Directorate Business Plan monitoring report.</li> <li>• The delivery of identified activity will be reviewed by Internal Audit in 2024 /25.</li> <li>• The Chief Executive will report to the Combined Authority Board on any future areas of improvement as part of the ‘Chief Executives report’.</li> </ul>	<p>Policy and Performance team</p>
	<p>PMO to confirm Audit arrangements</p>
	<p>CMT / Head of Coms to identify and report on</p>

<ul style="list-style-type: none"> <li>• Complete any outstanding actions from Internal Audit reviews</li> </ul>	PMO to ensure completion of identified tasks
<b>Part B</b>	
<b>Review the role of the Independent Improvement Board</b>	
<ul style="list-style-type: none"> <li>• IIB to be retained; be it in a revised form, until January 2025 as a minimum. It is proposed that the Board's focus and remit is shifted to offer support and advice with a clear remit and commissioned activity.</li> <li>• Draft ToR to be shared with CA Board (October) and IIB (September) for the '<b>Independent Support and Advisory Group</b>'</li> <li>• Group and its remit will be reviewed after six months.</li> <li>• PMO to support:             <ul style="list-style-type: none"> <li>○ the revised IIB as appropriate</li> <li>○ maintaining links with officials from MHCLG</li> <li>○ liaising with LGA on any further support required</li> </ul> </li> </ul>	<p>Draft ToR prepared – to be signed off in September 2024</p> <hr/> <p>To be diarised for January 2025</p> <hr/> <p>To be identified</p>
<b>Part C</b>	
<b>Focus on future transformation / change - 'Better never stops'</b>	
<p>To be embedded in Directorate Business Plans and owned by Senior Leadership Team CMT to identify any additional areas for focus</p>	Senior Leadership Team
<b>Part D</b>	

<p><b>Test changes have been embedded through:</b></p> <ul style="list-style-type: none"> <li>• Surveys (staff, peer, customers)</li> <li>• Benchmark performance against other similar organisations</li> <li>• Internal audits</li> <li>• Corporate Peer Review (post Mayoral elections 2025)</li> </ul> <p>Impact of current improvements / future transformation to be report via Chief Executive report to CA Board</p>	<p>PMO to collate evidence of impact</p>
<p><b>Review governance / policy / process changes:</b></p> <ul style="list-style-type: none"> <li>• on a 12 / 24-month basis – and build into work programme (the CA has already committed to do this)</li> <li>• Ensure effective communication takes place</li> </ul>	<p>Programme of review to be built into annual work programme</p>
<p><b>Part E</b></p>	
<p><b>Benchmark with others</b></p> <ul style="list-style-type: none"> <li>• Link with Mayoral authorities and other agencies to build on and share learning and what 'Better' looks and feels like</li> <li>• Review the Combined Authority against published Best Value standards</li> </ul>	<p>PMO to build into annual work programme</p>